



The AllWays Member app is an easy-to-use tool that helps members get the plan information they need, when they need it, on their smartphone or tablet. Our goal is to deliver an outstanding experience with a focus on features that are most important to our members.

Our app has the following features and information:

- New! An easy way to see what member reimbursements are available to you and submit directly within the app
- New! A cost estimator and comparison tool for key services, featuring ways to save with the DoctorSmart Rewards
- New! Easy biometric login set-up (face or fingerprint) program
- The status of your deductible and out-of-pocket maximum balances

- Plan-specific member cost sharing for the most asked about benefits
- Ability to look up finalized claims to see provider payments and what a member may owe
- A (downloadable) digital member ID card
- Provider search for urgent care, behavioral health providers, and more
- Live chat directly with Customer Service professionals
- Downloadable copy of your Schedule of Benefits

Not all features are available for all plans. After logging into the app, members will see only the benefits and features specific to their plan.

Members can download the app for Android and iOS on Google Play and the App Store, and learn more at **allwayshealthpartners.org/memberapp**.

Additional details:

To sign into the app, members can use the same login they use for our secure member portal, **allwaysmember.org**, or create an account right within the app using the member ID number on their AllWays Health Partners member ID card.



Members must be age 18 and older to access the information through the app.

allwayshealthpartners.org







