

Welcome to AllWays Health PartnersSM

It's easy to get started with your new plan.



Register for allwaysmember.org

The secure member portal has everything you need to learn about and manage your plan.



Find plan information

- Reference your plan documents to see what's covered by your plan, including your member handbook and a list of the preventive services that are covered for \$0 cost sharing
- See copay amounts, out-of-pocket maximum, and other cost-sharing information
- View or print your digital member ID card



Search providers and access Partners HealthCare On Demand

- Use the DoctorSmart search to find doctors and see tiering information—it's the only tool you'll need to find in-network medical and behavioral health providers locally or outside the area
- Access Partners HealthCare On Demand for convenient, high-quality urgent care right from your tablet, smart phone, or computer, with \$0 cost sharing



Discover perks and wellness benefits

- Log into our wellness website, CaféWell, to take a health assessment, get personalized recommendations, and start a wellness program
- Connect with a health coach via phone or email at no cost
- Coverage for one month's health club membership fee, minimum of \$150. Terms and conditions apply.
- Join AllWays Community where you can share your thoughts and feedback with us and with other members through online surveys, discussion boards, and more

Can't find what you're looking for?

No problem! Our world-class customer service team is here for you.

Call 800-432-9449 for all your questions, including inquiries about behavioral health or out-of-area providers. We're open Monday through Friday from 8:00 AM to 6:00 PM and Thursday from 8:00 AM to 8:00 PM.

You can chat with
a Customer Service
Professional online at
allwaysmember.org

