

# Novologix<sup>®</sup> Medical PA Provider User Authorization Guide



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# **ABOUT NOVOLOGIX**

Novologix is a company developed and led by Clinical, IT, and Business professionals who are dedicated to driving healthcare innovation. Throughout our history, we have introduced revolutionary ideas, advanced processes and pioneering technologies to many of the nation's leading health plans and thousands of healthcare providers.

Through our Software-as-a-Service (SaaS) platform, we deliver innovative software solutions to the medical pharmacy industry. Our software enables our clients to stay ahead of the shifting healthcare landscape, changes in the administration and sites of care, and other competitive forces affecting their bottom line.

## **CONTACT NOVOLOGIX**

Novologix Client Support Services are available Monday – Friday, 7:00am to 6:00pm Central Time. Contact Client Support Services by e-mail at <u>helpdesk@Novologix.net</u> or by phone at the number provided for the Health Plan for which you are seeking assistance. Please do not include Protected Health Information (PHI) when sending e-mail messages to Novologix. For application assistance or to request a User ID and password, contact Novologix Client Support Services by e-mail at <u>helpdesk@Novologix.net</u>.

## MINIMUM SYSTEM REQUIREMENTS

The Novologix system supports the use of Microsoft Internet Explorer and Firefox web browsers. The standard browser options for cookies and JavaScript must be enabled. We strongly recommend users upgrade to the most recent version, which will provide the best user experience.

To install the most recent version of Internet Explorer you can use the following link: <u>http://www.microsoft.com/ie</u>.

- 1. Add app.Novologix.net to Internet Explorer's list of trusted sites
- 2. Open the new site in Internet Explorer
- 3. Go to Tools > Internet Options
- 4. Open the Security tab
- 5. Select Trusted sites
- 6. Click the Sites button
- 7. The site URL should be showing in the Add this website to the zone: box. Click Add
- 8. Click Close
- 9. Click OK

# **1. CREATE AN AUTHORIZATION**

- 1. All authorizations that have been submitted will be available through the **Find Authorization** option.
- 2. From the User Home Page, hover over Authorizations and click Create Authorization.



System Maintenance Windows Novologix's weekly system maintenance schedule:

- 3. To select your patient, you may either:
  - a. Enter the patient's **Member ID** under Quick Start to search for existing authorizations to copy. Click on the Authorization record you wish to copy form the dropdown.

Authorization						
SELECT A PLAN						
CVS NLX Demo	<b>v</b> ()					
elect Option to Begi	New Authorization					
QUICK START (Sel	ect Previous Authorizatio	n to copy)				
44434756796						
Member Id	Authorization #	Patient Name	NPI	Requesting Provider	Item Name	
44434756796	130014	Lisa Test	1999999992	Provider, Intake A	Actemra	
						_
						~
Contraction (Contraction)			▼]			
Gender						

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b. Enter the **Member ID**, **Date of Birth** and any other required information (\*), under the Search for Existing Patient field, then click Search. If multiple Members display in the search results, click on the **Member ID** of the patient you wish to select. Click on line to select your member from the results returned at the bottom of the screen.

NA NAKI A	🖌 Authorizations 🗸 Administration 🗸 My Account 🚽 😧
uthorization	
ELECT A PLAN	
ect Option to Begin New Authorization	
Enter the patient's complete member ID of	anon to copy)
EARCH EXISTING PATIENT	
lember ID *	44434756796
uthorization Start Date *	09/27/2018
irst Name	
ast Name	
ender	
ate of Birth *	10/04/1932
	Search
	Uthorization ELECT A PLAN ELECT A PLAN CVS NLX Demo Ct Option to Begin New Authorization UICK START (Select Previous Authoriz inter the patient's complete member ID o EARCH EXISTING PATIENT ember ID * uthorization Start Date * rst Name ast Name ender ate of Birth *

4. Enter all required information in each section. Any section and field missing required Information will display a reminder in red.

CVS CAREMARK	Authorizations	Administration - My Account -	- 0		WELCOME ADRIENNE PROVIDER LOG OUT
Authorization Number: New	Benefit Type: 1 🕅	Status: Incomplete	Assigned User:		
Authorization Details Transaction H	listory Member's PA History				
Member Name: Lisa Test Mem	ber Id: 44434756796 Plan Nam	e: CVS NLX Demo Gender: Female Da	ate of Birth: 10/4/1932 Line of Business: N	Medicare	
010					
✓ Member Details					Missing Information A
✓ Patient Details					<u> </u>
Last Name	Test	First Name	Lisa	Middle Initial	
Date of Birth	10/04/1932 (85 years)	Gender	Female		
Weight (kg)*		Preferred Language	English	Body Surface Area (BSA) (m2)	0
Weight (kg) is required		Secondary Phone Number			
Height (cm)*		Phone*			
Carrier	ABCD				
Account	FEGH				
Group Name	12345				
Group Hume	12040				
✓ Addresses					
Primary 123 12th Street			Anywhere	Alabama	12345
Insurance Details					
Member ID	44434756796	Relationship to Insured	Self	Plan	CVS NLX Demo
Membership Details					
Insurance Group No.	GN	Effective Date	01/01/2009	Termination Date	01/01/2030
Line of Business	Medicare				
<ul> <li>Autnorization Details</li> </ul>					Missing Information
Providers					

#### **MEMBER DETAILS**

- 1. Confirm patient information and complete any additional fields (\*) under the **Member Details** screen.
- 2. Click on arrows next to each heading to expand/collapse each section.

CAREMARK	Authorizations -	Administration - My Account -	0		LOG OUT
Authorization Number: New Authorization Details Transaction	Benefit Type: M P	Status: Incomplete	Assigned User:		
Member Name: Lisa Test M	ember Id: 44434756796 Plan Name:	CVS NLX Demo Gender: Female Date	e of Birth: 10/4/1932 Line of Business: N	ledicare	
✓ Member Details					
Last Name	Test	First Name	Lisa	Middle Initial	
Date of Birth	10/04/1932 (85 years)	Gender	Female		
Weight (kg)*	32	Preferred Language	English 🗸	Body Surface Area (BSA) (m2)	0.87
Height (cm)*	85	Secondary Phone Number	( <u>     )                               </u>		
Carrier	ABCD	Phone*	(999) 999-9999		
Account	EFGH				
Group Name	12345				
▼ Addresses					
Primary 123 12th Stre	eet		Anywhere	Alabama	123
✓ Insurance Details					
Member ID	44434756796	Relationship to Insured	Self	Plan	CVS NLX Demo
Membership Details					
Insurance Group No.	GN	Effective Date	01/01/2009	Termination Date	01/01/2030
Line of Business	Medicare				

CAREMARK	*	Authorizations - Rep	orts & Tools 🗸	Administration 🚽 I	My Account 🚽 🕜
Authorization Number: New	Benefit Type: 🚺	💕 🕑 🛛 Sta	itus: Incomplete	Assigned Us	ser:
Authorization Details Member's PA History					
Member Name: AUTCVSNLXFirstName AUTCVSNLXLastName	Member Id: AUTCVSNLX019	Plan Name: CVS NLX Demo	Gender: Fema	le Date of Birth: 6/6/198	30 Line of Business: Commercia
010					
✓ Member Details					
✓ Patient Details					
Last Name	AUTCVSNLXLastName	F	First Name		AUTCVSNLXF
			ar		Female
Weight	KG LB	85	Solite		T cindle
Height	CM IN	132			
Carrier	2049	r	referred Langua	ge	English
Account	<b>\$12</b> 3	S	Secondary Phone	Number	( <u>     )                               </u>
Group Name	22221234501	F	phone*		[()
✓ Addresses					
Primary 8310 Norman Center Drive	Suite 800				

1. Enter in height and weight (if required).

C	CVS AREMARK		Â	Authorizations - Re	ports & Tools 🗸	Administration - My	Account 🗸 🕜
A	uthorization Number:	New	Benefit Type: 🚺	🍸 🕑 🛛 si	atus: Incomplete	Assigned User	:
L	Authorization Details	Member's PA History					
	Member Name: AUTCVSN	ILXFirstName AUTCVSNLXLastName	Member Id: AUTCVSNLX019	Plan Name: CVS NLX Dem	o Gender: Fema	le Date of Birth: 6/6/1980	Line of Business: Commer
	0						
	<ul> <li>Member Details</li> </ul>						
	Last Name		AUTCVSNLXLastName		First Name		AUTCVSNL
	Date of Birth	<b>.</b>	06/06/1980 (39 years)		Gender		Female
	Weight		KG LB	187.39			
	Height		CM IN	51.97			
	Carrier		5049		Preferred Langua	ge	English
	Account		<b>\$12</b> 3		Secondary Phone	Number	( <u> </u>
	Group Name		22221234501		Phone*		( <u>     )                               </u>
	- Addresses						
	Primary	8310 Norman Center Drive	Suite 800				

\*You can toggle between pounds a kilograms as well as centimeters and inches, simply by clicking on the value you wish to use.

## **AUTHORIZATION DETAILS**

- 1. If the **Requesting Provider** field is not auto populated, search for the provider by entering the **Provider Name** or **NPI** in the NPI field and clicking the search icon.
- 2. Select the provider from the dropdown results by clicking on the Provider name.

CVS CAREMARK	Authorizations 🚽 Ad	ministration 🚽 My Accour	nt 🗸 😧			WELCOME ADRIENNE P LOG OUT
Authorization Number: New	Benefit Type: 财 P	Status: Incomplete	Assigned User:			
Member Name: Lisa Test Me	mber Id: 44434756796 Plan Name: CVS M	NLX Demo Gender: Female	Date of Birth: 10/4/1932	Line of Business: Medicare		
▼ Authorization Details						Missing Information
Providers						
Type Requesting	NPI *	Name		Address		
	Name		NPI	City	State	
MD Office Contact Name*	Provider, Intake A		1999999992	KEARNEY	NE	<u> </u>
• Add Provider						
▼ Diagnosis						
+						

3. Enter the MD Office Contact Name, Phone Number and Fax Number.

CVS Caremark	Authorizations	<ul> <li>Administration - My Account</li> </ul>	- 0		WELCOME ADRIENNE PRO LOG OUT
Authorization Number: New	Benefit Type: 财 🌘	Status: Incomplete	Assigned User:		
Authorization Details Transac	tion History Member's PA History				
<ol> <li>Member Name: Lisa Test</li> </ol>	Member Id: 44434756796 Plan Nam	e: CVS NLX Demo Gender: Female D	ate of Birth: 10/4/1932 Li	ine of Business: Medicare	
3   0					
Authorization Details     Providers  Type	NPI *	Name		Address	Missing Information
Requesting	1999999992	Provider, Intake A		3500 CENTRAL AVE KEARNEY, NE 688472944	
MD Office Contact Name*	Name	MD Office Contact Phone Number*	(999) 999-9999	MD Office Contact Fax Number*	(999) 999-9999
O Add Provider					

4. Search for the **Primary Diagnosis** code by entering the diagnosis description or by the diagnosis code and clicking the search icon. Select your diagnosis from the dropdown results.

Aution Zution Details	action History Member's RA History	Status: Incomplete Assigned	d User:	
Member Name: Lisa Test	Member Id: 44434756796 Plan Name	CVS NLX Demo Gender: Female Date of Birth: 1	10/4/1932 Line of Business: Medicare	
3   0				
Authorization Details				Missing Informati
✓ Providers				5
Туре	NPI *	Name	Address	
Requesting	1999999992	Provider, Intake A	3500 CENTRAL AVE KEARNEY, NE 688472944	
MD Office Contact Name*	Name	MD Office Contact Phone (999	) 999-9999 MD Office Contact Fax Number*	(999) 999-9999
		Number*		
Diagnosis				
Primary Diagnosis*	fever			
	Code	Description		
	002.0	TYPHOID FEVER (ICD-9)		1
	002.1	PARATYPHOID FEVER A (ICD-9)		
	002.1	PARATYPHOID FEVER B (ICD-9)		
Authorization Request	09/2 002.2			
Authorization Request Date	09/2 002.2 002.3	PARATYPHOID FEVER C (ICD-9)		
Authorization Request Date Authorization Priority	09/2 002.2 002.3 Non 002.9	PARATYPHOID FEVER C (ICD-9) UNSPECIFIED PARATYPHOID FEVER (IC	;D-9)	Unspecified
Authorization Request Date Authorization Priority	09/2 002.2 002.3 002.9 026.0	PARATYPHOID FEVER C (ICD-9) UNSPECIFIED PARATYPHOID FEVER (IC SPIRILLARY FEVER (ICD-9)	(D-9)	Unspecified

## AUTHORIZATION LINES

1. Select the place of service from the dropdown menu.

and a strand the set black because blacks				
Authorization Details	Benefit Type: M Status: Incomplete	Assigned User:		
Member Name: Lisa Test Member Id: 4	4434756796 Plan Name: CVS NI X Demo Gender: Female	Date of Birth: 10/4/1932 Line of Business: M	edicare	
0 0				
Add Provider				
Diagnosis				
Primary Diagnosis* Enter	code or description			
Authorization Request 09/27/2018	01:40 PM 🛗 🕗			
500				
Authorization Priority Normal	Benefit Type	Medical	Authorization DateType	Unspecified
	Ambulatory Surgical			
- Authorization Lines	Inpatient Hospital Off Campus Outpatient Hospital			Missing Informati
Line 1	Office On Campus Outpatient Hospital			
	Pharmacy Please select an option			
Where will this drug be administered?*	09/27/2018 To 09/27/2018			
Date(s) of Service*				
Date(s) of Service*	Enter Drug Name or NDC			
Vvnere will this drug be administered?* Date(s) of Service* Drug* HCPCS Code	Enter Drug Name or NDC		Strength/Measure	
<ul> <li>Where Will this drug be administered?*</li> <li>Date(s) of Service*</li> <li>Drug*</li> <li>HCPCS Code</li> <li>Route</li> </ul>	Enter Drug Name or NDC O Drug Name Pka, Size		Strength/Measure	
Where will this drug be administered?* Date(s) of Service* Drug* HCPCS Code Route	Enter Drug Name or NDC C Drug Name Pkg. Size		Strength/Measure Dosage Form	
Vrhere will this drug be administered?* Date(s) of Service* Drug* HCPCS Code Route Refills	Enter Drug Name or NDC Q Drug Name Pkg. Size	[]	Strength/Measure Dosage Form	
Vrhere will this drug be administered?** Date(s) of Service* Drug* HCPCS Code Route Retills	Enter Drug Name or NDC Q Drug Name Pkg. Size		Strength/Measure Dosage Form	

2. Enter applicable start and end dates under **Date(s) of Service**.

CAREMARK	🕋 Authorizations 🗕 A	Administration - My Account -	0		COME ADRIENNE PR DG OUT
Authorization Number: New	Benefit Type: 财 P	Status: Incomplete	Assigned User:		
Authorization Details Transaction History	Member's PA History	S NI X Dama Candar Famala Data	of Pidb: 40/4/4022 Line of Pupinson: M	dieare	
	14434730730 Plan Name. CV3	THEX Denito Gender, Female Date	of Diffit. 10/4/1932 Life of Dusiness. We	uicare	
Add Provider					
Primary Diagnosis* 002.9	UNSPECIFIED PARATYPH	OID FEVER (ICD-9)			
Authorization Request 09/27/2018	10:42 AM 🔛 🙆				
Date					
Authorization Priority Normal	•	Benefit Type	Medical	Authorization DateType	Unspecified
					Missing Information
Line 1					
Where will this drug be administered?*	Home				
Date(s) of Service*	09/07/2018 🛗 T	o (p9/07/2018) 🛗			
Drug*	Enter Drug Name or NDC	ীব			
				Strength/Measure	
HCPCS Code		Drug Name		Onenguinneusure	
HCPCS Code Route		Drug Name Pkg. Size		Dosage Form	
HCPCS Code Route		Drug Name Pkg. Size		Dosage Form	

3. Search for the requested drug by entering the drug name or NDC into the **Drug** field and clicking the search icon. Select the drug from the results in the dropdown menu.

AREMARK	*	Authorizations -	Administration -	My Account 🚽 😮				ELCOME ADRIENNE P
uthorization Number: New		Benefit Type: 财 P	Status: Incon	nplete Assigned User:				
Authorization Details Trans	action History	Member's PA History	J .					
Member Name: Lisa Test	Member Id: 444	I34756796 Plan Name:	CVS NLX Demo Gende	r: Female Date of Birth: 10/4/193	32 Line of Business: Medica	ire		
0								
O Add Provider								
Disessois								
Diagnosis								
Primary Diagnosis*	002.9 L	JNSPECIFIED PARATY	(PHOID FEVER (ICD-9)					
, initially biogroup								
Authorization Request	09/27/2018 10	):42 AM 🔛 🙆						
Date								
Authorization Priority	Normal		Renefit Type		Modical	Authorization Da	ateType	Unspecified
, autoneauton r nonty	(Worman 🗸		Donone Typo		metrical	, autorization De		Unspecificu
<ul> <li>Authorization Lines</li> </ul>								Missing Informatio
Line 1								
Where will this drug be admi	inistered?*	Home		<b>v</b>				
Date(s) of Service*		09/07/2018	To 09/07/2018					
Drug*		[emtrada]						
Diug		lentrada				<b>2</b> 4 <b>2</b> 7		
		Code	Name	Strength/ Measure	Dosage Form	PKg.Size	PA Required	
HCPCS Code				40 140 /4 014	SOLN	1.2 MI	00	1
HCPCS Code Route		58468020001	Lemtrada	12 MG/1.2ML	0000			
HCPCS Code Route Refills		58468020001	Lemtrada	12 MG/1.2ML	JOEN			_

- 4. Enter the quantity. If not applicable, the field will not appear upon drug selection.
- 5. Enter any additional information in their applicable fields (i.e. Refills or Sig).

CARE	<b>CVS</b> MARK	🕋 Auth	orizations 🚽 Administration	🖌 My Account 🗸 💡			WELCOME ADRIENNE PROVIDER LOG OUT
Author	rization Number: New	Benefit Tv	ne: 📢 💿 Statue:	Incomplete Assigned	llear		
Auth	orization Details Transa	ction History Member's	PA History	Incomplete Assigned	usei.		
6	Member Name: Lisa Test	Member Id: 44434756796	Plan Name: CVS NI X Demo	Sender: Female Date of Birth: 1	1/4/1932 Line of Busine	ess: Medicare	
010		inomboria. Triorrooroo				oo. moulouro	
	Add T Tovider						
▼ Dia	agnosis						
	Primary Diagnosis*	002.9 UNSPECIF	IED PARATYPHOID FEVER (IC	D-9)			
	Authorization Request Date	09/27/2018 10:42 AM					
	Authorization Priority	Normal 🗸	Benefit Type	e	Medical	Authorization DateTy	pe Unspecified
- Au	thorization Lines						<b>O</b>
	Line 1						
	tento i	stand 0t					
	nere will this drug be admini	stered?	149 M To 0007/2	V040			
	ale(s) of Service-	09/07/20					
D	rug*	5846802	20001	Quantity (Dose	s):*	8	
н	CPCS Code	J0202	Drug Name	Lem	trada	Strength/Measure	12 MG/1.2ML
R	oute	IV	Pkg. Size	1.2	ML	Dosage Form	SOLN
	Refills	L	Sig				

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There may be instances, once you have selected your drug, when you will be presented with a pop up offering alternative drugs.

Authorization Number : New	Benefit Ty	pe: 🕅 📵	Status: Incom	plete Assigned Use	c			
Authorization Details Trans	saction History Member	s PA History M	ember's Claims Histo	γ				
Member Name: AUTCVSNLXFirs	tName AUTCVSNLXLastNar	me Member Id: AU	TCVSNLX023 Plan	Name: CVS NLX Demo	Sender: Female Date of E	lirth: 6/6/1980	Line of Business: Medicare	
								Skill(s):None
- Diagnosis								
Primary Diagnosis*	K50.012 Crohn's	disease of small inte	estine w intestinal of	ostruction (ICD-1)				
Add Disgnosis	Select Preferred	Drug						×
Authorization Request Dat		THIS DRUG IS N	ON-PREFERRED	FOR THE DIAGNOSIS. PRODUCTS BELOW	PLEASE SELECT FRO	M PREFERR	ED	
	<ul> <li>Tysabri 🕜</li> </ul>							
Authorization Priority*	Choose One*	Drug Name	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit	
	-Select-	<ul> <li>Tysabri</li> </ul>	64406000801	300 MG/15ML	CONC	15.0 ML	🛈 🕼	
Complete Clinical	Preferred Drug(s)							
		Drug Name	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit	
- Authorization Lines	۲	Renflexis	00006430502	100 MG	SOLR	1.0 EA	00	Missing Information A
Line 1		Renflexis	00006430501	100 MG	SOLR	1.0 EA	00	
Where will this days he arts		Inflectra	00069080901	100 MG	SOLR	1.0 EA	🚳 🕼	
Date(c) of Service*								
Date(s) of Service								
Drog				Back Done	1			
HCPCS Code				Conc	1	_		
Route			Pkg. Size			Dosage Fo	om	
Refills								
			Sig					

CAREMARK		Authorizations -	Reports & Tools 🚽 Adm	inistration 🗸 My Account 🗸 🕜				GO TO CVS NLX	WELCOME ADRIENNE USER     LOG OUT
Authorization Number: New	Benefit	LType: 🚻 🚯	Status: Incomplete	Assigned User.					
Authorization Details Member's PA His	story								
Member Name: AUTCVSNLXFirstName AUTO	CVSNLXLastName Member Id: AUTCVS	SNLX019 Plan Name: CVS NLX	Demo Gender: Female Da	ate of Birth: 6/6/1980 Line of Business: Cor	nmercial				Object Manage
In Network	NULL								
O Add Provider									
Discussion									
Diagnosis	Salact Preferred Drug								
Primary Diagnosis*	Select Freierred Drug	A	This days is non-	restand for the discoverie Discover	ant from mediated and outs believe			^	
			This drug is non-	preferred for the diagnosis. Please se	ect irom preferred products below				
	Choose One*	Drug ame	Code	Strength/ Measure	Dosage Form	Pkg. Size	Drug Benefit		
Authorization Request Date*	-Select-	<ul> <li>Tysab</li> </ul>	64406000801	300 MG/15ML	CONC	15.0 ML	00		
	Change Drug								
Authorization Priority*	Do Not Change	Drug	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit		
		Inflect	00069080901	100 MG	SOLR	1.0 EA	00		
→ Authorization Lines									Missing Information A
Line 1									
Where will this drug be administered?*									
Date(s) of Service*								_	
Drug*				Back Done					
Retrieving Drug Details. Please	wait!							_	
HCPCS Code			Drug Name			Strength/Measur	•		
Koute			Pkg. Size			Dösage Form			
Refills			Sig						

a. From the dropdown select either Change Drug or Do Not Change Drug.

🕶 Tysabri 🥑							
Choose O	ne*	Drug Name	Code	Strength/ Measure	Dosage Form	Pkg. Size	Drug Benefit
Change Di	rug	<ul> <li>Tysabri</li> </ul>	64406000801	300 MG/15ML	CONC	15.0 ML	00
Preferred D	)rug(s)						
		Drug Name	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit
	۲	Inflectra	00069080901	100 MG	SOLR	1.0 EA	00

b. If you select **Change Drug**, select the drug from the Preferred Drug(s) list.

- Turahri		This drug is non-p	preferred for the diagnosis. Please se	lect from preferred products below.			
Choose One*	Drug Name	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit	
Change Drug	<ul> <li>Tysabri</li> </ul>	64406000801	300 MG/15ML	CONC	15.0 ML	00	
Preferred Drug(s)							
	Drug Name	Code	Strength/ Measure	Dosage Form	Pkg.Size	Drug Benefit	
۲	Inflectra	00069080901	100 MG	SOLR	1.0 EA	<b>() ()</b>	

c. Whether you have changed the drug or not, once finished, click **Done**.

Line 1				
Where will this drug be administered?*	On Campus Outpatient Hospital	•		
Date(s) of Service*	01/14/2020 🛗 To	01/14/2020		
Drug*	60574411301 Q Plea	se validate the patient's height and weight provided in the Member Details section prior to proceeding		
Quantity (Doses):*				
HCPCS Code	90378	Drug Name	Synagis	Strength/Mea
Route	IM	Pkg. Size	1 ML	Dosage Form
Generic Name	Palivizumab			
Remis		Sig		
1				

If the drug you selected requires the Patient's height and weight, you may be asked to validate the height and weight, entered in the Member Details section, prior to submitting your request.

CAREMARK	🖌 Authorizations 🗸 A	dministration 🚽 My Account 🚽	0	GO TO CVS NLX	WELCOME ADRIENNE PROVIDER     LOG OUT
Authorization Number: New	Benefit Type: Member's PA History	Status: Incomplete	Assigned User:		
Member Name: Lisa Test Mem	nber ld: 44434756796 Plan Name: CVS	NLX Demo Gender: Female Date	of Birth: 10/4/1932 Line of Business: Med	dicare	
Member Details					<b>O</b>
Patient Details	T4	First Nama	Line	Middle Initial	
Last Name	Test	Filst Name	LISA	widdle miliai	
Date of Birth	10/04/1932 (85 years)	Gender	Female		
Weight (kg)*	65	Preferred Language	English	Body Surface Area (BSA) (m2)	1.08
Height (cm)*	65	Secondary Phone Number			
Account	ABCD	Phone-	(999) 999-9999		
Group Name	12345				
- Addresses	12010				
Addresses	•		Anyuboro	Alabama	12345
Plillid V ZJ ZIL Steel				Alaballia	12343
	L		,		
✓ Insurance Details	14424756706	Polationship to Incured	e alf	Plan	
<ul> <li>Insurance Details</li> <li>Member ID</li> </ul>	44434756796	Relationship to Insured	Self	Plan	CVS NLX Demo
Insurance Details      Member ID     Membership Details	44434756796	Relationship to Insured	Self	Plan	CVS NLX Demo
	44434756796 GN	Relationship to Insured	Self 01/01/2009	Plan Termination Date	CVS NLX Demo
	44434756796 GN Medicare	Relationship to Insured	Self 01/01/2009	Plan Termination Date	CVS NLX Demo 01/01/2030
Insurance Details  Member ID  Membership Details  Insurance Group No. Line of Business	44434756796 GN Medicare	Relationship to Insured	Self 01/01/2009	Plan Termination Date	CVS NLX Demo 01/01/2030
	44434756796 GN Medicare	Relationship to Insured	Self 01/01/2009	Plan Termination Date	CVS NLX Demo 01/01/2030
	44434756796 GN Medicare	Relationship to Insured Effective Date	Self 01/01/2009	Plan Termination Date	CVS NLX Demo 01/01/2030
	44434756796 GN Medicare	Relationship to Insured Effective Date	Self 01/01/2009	Plan Termination Date	CVS NLX Demo 01/01/2030
	44434756796 GN Medicare	Relationship to Insured Effective Date Name Provider Intake A	Self 01/01/2009 Address	Plan Termination Date	CVS NLX Demo 01/01/2030
	44434756796 GN Medicare NPI * [1999999992] C	Relationship to Insured Effective Date Name Provider, Intake A	Self 01/01/2009 Address 3500 CENTR	Plan Termination Date AL AVE KEARNEY, NE 688472944	CVS NLX Demo 01/01/2030

- 6. Review information entered under the **Authorization Detail Screen**. Once all required information has been entered, each section will display a green checkmark in each section heading.
- 7. If no changes are needed, select **Submit**.

# 2. COMPLETE THE PROTOCOLS AND SUBMIT YOUR REQUEST

1. Upon clicking Submit, you will be prompted through a series of protocol questions.

MedB_Erbitux (v1.0.2)		
Question: MedB_Erbitux	Question1	
Is the patient currently re	ceiving treatment with Erbitux?	
• Yes		
◯ No		
	SAVE AND CLOSE	NEXT

- 2. Answer clinical questions as they are presented in the pop up screen that displays, and click **Next** to move on to the next question. If you are unable to complete all the protocol questions, you can click **Save and Close** to complete the question set later.
- 3. Once the protocol questions are completed your authorization will be auto approved, or released to the next party for review. Once the outcome is displayed on the last pop up, click **Done**.

MedB_Erbitux (v	.0.2)		
Question: Med	B_Erbitux.Pend1		
Thank you, yo	ir authorization has been pen	ded for further review.	
В	ACK		DONE

4. The outcome or status of the authorization will be displayed at the top of the screen along with the authorization number assigned.

crucemuger					
Authorization Number: 154137	Benefit Type: 📑 🚺	Status: Tech Review	Assigned User:	Workflow:CVSNLX Auth Creat	te Provider v1
Authorization Details Transa	ction History Member's PA History	]			
Member Name: Lisa Test Membe	er Id: 44434756796 Plan Name: CVS I	ILX Demo Gender: Female Date of Bir	th: 10/4/1932 Line of Business: Medi	icare	
Your authorization is currently	being reviewed. Please check y	our home page daily to confirm that	t no additional information is re	equired to process your authorization.	
✓ Member Details					
Last Name	Test	First Name	Lisa	Middle Initial	
Date of Birth	10/04/1932 (85 years)	Gender	Female		
Weight (kg)	12	Preferred Language	English	Body Surface Area (BSA) (m2)	0.20
Height (cm)	12	Secondary Phone Number	()		
Carrier	ABCD	Phone	(999) 999-9999		
Account	EFGH				
Group Name	12345				
✓ Addresses					
Primary 123 12th 9	Street		Anywhe	re Alabama	
Insurance Details					
Member ID	44434756796	Relationship to Insured	Self	Plan	CVS NLX Demo
Membership Details					
Insurance Group No.	GN	Effective Date	01/01/2009	Termination Date	01/01/2030
Line of Business	Medicare				
★ Authorization Details					
rideron cation Details					

5. If your Authorization is not auto approved and is sent for review, once a determination is made, the Authorizations will be sent back to your homepage under the **Provider Notification** queue. You will then be able to open the authorization to review the determination of your Authorization request.

CVS CAREMARK	Authorizatio	ons 🗕 Adminis	tration - My Account -	0	
🔞 Welcome Adrienne Provider					
			WORKBO	X ITEMS	
My Work Items - (1) Pending Ouestionset - (1)	Concurrent:	Drug Name:	▼ Is Medicare:	Member Id:	Patient First Nam
SLA Exceeded - (1)	Task	ID	Plan	LineOfBusiness	Provider
🖃 - Shared Work Items - (207)	Provider Notific 💌	A	· 💽	<b>•</b>	<b>_</b>
🖃 Incomplete - (143)	Provider Notification	144582	CVS NLX Demo	Commercial	GERALD FAMILY CARE
SLA Exceeded - (24)	Provider Notification	144593	CVS NLX Demo	Commercial	ANILHONGSE ANNIE
Incomplete Appeal - (14)	Provider Notification	146086	CVS NLX Demo	Commercial	MARY WASHINGTON HEALT
SLA Exceeded - (13)	Provider Notification	151947	CVS NLX Demo	Commercial	PERLAS DANILO
Incomplete Mod - (4)	Provider Notification	151970	CVS NLX Demo	Commercial	PERLAS DANILO
SLA Exceeded - (3)	Provider Notification	151990	CVS NLX Demo	Commercial	PERLAS DANILO
Pending Questionset - (39)	Provider Notification	128915	CVS NLX Demo	Medicare	MARY WASHINGTON HEALT
SLA Exceeded - (39)	Provider Notification	154149	CVS NLX Demo	Commercial	MARY WASHINGTON HEALTI
Provider Notification - (7)					

## **3. NOTES AND DOCUMENTS**

Once the Authorization has been created, you will have the ability to add notes or documents directly to the Authorization.

#### NOTES

1. To add a note to the Authorization, from the **Notes, Letters & Documents** section, select **Add Note**.

CAREMARK	🌴 Authorizations 🗸 Administration 🗸 My Account 🗸 💡	WELCOME ADRIENN LOG OUT
Authorization Number: 154137	Benefit Type: 📝 🕑 Status: Tech Review Assigned	d User: Workflow:CVSNLX Auth Create Provider v1
Authorization Details Transactio	History Member's PA History	
Member Name: Lisa Test Member lo	: 44434756796 Plan Name: CVS NLX Demo Gender: Female Date of Birth: 10/4/1932	Line of Business: Medicare
Normal Normal	9/2//2010 11.40.04 ANV	
▼ Notes, Letters & Documents		
✓ Notes		
	No Notes Found	ıd
		0 to 0 of 0 First Previous Page 0 of 0 Next Lt
O Add Note		
Contact Attempts		
	No Contact Attempts	Found
		0 to 0 of 0 First Previous Page 0 of 0 Next La
Add Contact Attempt		
✓ Letters & Documents		
	No documents for	und
		0 to 0 of 0 First Previous Page 0 of 0 Next L
Add Document		

2. Enter your note in the pop up that displays and click **Save**.

Add New Note	×	
Note* Enter your note here		First
		First
No documents found		

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3. Your note will then be saved under the Authorization's **Notes, Letters & Documents** section. To view a note, click on the note **Description** in blue.

CVS CAREMARK		Authorizations 🗸	Administration 🚽 My Accou	int 🗸 😮		WELCOME ADRIENNE PROVIDER LOG OUT
Authorization Number:	154137	Benefit Type: 财 🕑	Status: Tech Review	Assigned User:	Workflow:CVSNLX A	uth Create Provider v1
Authorization Details	Transaction History	Member's PA History				
Member Name: Lisa Test	Member Id: 444347	56796 Plan Name: CVS NLX	Demo Gender: Female Date	of Birth: 10/4/1932 Line of Busir	ness: Medicare	
	Jilidi 9	12112010 11.40.04 AW				
▼ Notes, Letters & Do	cuments					0
Date	Туре	Description	4		Applies To	Added By
9/27/2018	General	Enter your note here <			Entire Authorization	Adrienne Provider
9/27/2018	General	Add note			Entire Authorization	Adrienne Provider
Add Note					1 to 2 of 2 First	Previous Page 1 of 1 Next Last
Contact Attempts						
			No Co	ntact Attempts Found		
					0 to 0 of 0 First	Previous Page 0 of 0 Next Last

4. You can also view the note by hovering over the note **Description** in blue.

CVS AREMARK			Authorization	as - Administration - My Account - (	0		WEL	COME ADRIENNE PROVID DG OUT
uthorization Numb	er: 142072 Transaction	n History	Status: Approved Member's PA History	R-PA Assigned User:				
Member Name: Sandy	vone Bansal M	lember Id: SF	2148530501 Plan Name:	CVS NLX Demo Gender: Female Date of Birth	a: 10/12/1980 Line of Business: Co	mmercial		
Transaction Type	Priority	Re	equest Date/Time	Decision Date/Time	Final Oral Notification	Final Written Notification	Decision	Enhanced Review
Original	Normal	8/	27/2018 9:25:57 PM	8/27/2018 9:27:03 PM			Approved	NO
Date 8/27/2018	Approv	rype /al Reason	Description Automation Note	Automation Note	-	Applies To Entire Authorization 1 to 1 of 1 First	Added By sailaja MD Oncologist Previous Page 1 of	Next Last
Contact Attempts _				No Contact /	Attempts Found			
						0 to 0 of 0 First	Previous Page 0 of	Next Last
				ВАСК	MODIFY MODIFY			

#### DOCUMENTS

- 1. If prompted to add a document during the clinical question process, you can:
  - a. Save and Close your clinical questions and add the document
  - b. Add after the questions have been completed.
- 2. To attach a document to the Authorization, from the **Notes, Letter & Documents** section, select **Add Document**.

CVS AREMARK		希 Authorizations 🕳 A	dministration 🚽 My Account 🚽	0	WELCOME ADRIENNE PRO LOG OUT
uthorization Number: 1	54137 Transaction History	Benefit Type: 📝 P	Status: Tech Review	Assigned User:	Workflow:CVSNLX Auth Create Provider v1
Member Name: Lisa Test	Member Id: 44434	756796 Plan Name: CVS NLX De	mo Gender: Female Date of Birth	: 10/4/1932 Line of Business: M	ledicare
• Notes, Letters & Doct	uments				
▼ Notes	Туре	Description			Applies To Added By
9/27/2018 9/27/2018	General General	Enter your note here Add note			Entire Authorization Adrienne Provider Entire Authorization Adrienne Provider
					1 to 2 of 2 First Previous Page 1 of 1 Next Last
• Add Note					
Contact Attempts					
			No Contact	Attempts Found	
					0 to 0 of 0 First Previous Page 0 of 0 Next Last
Add Contact Attem	pt				
Letters & Documents					
			No docu	ments found	
					0 to 0 of 0 First Previous Page 0 of 0 Next Last
Add Document					

- 3. Browse through your directories to locate the desired file.
- 4. Select **Document** and rename the document.
- 5. Click Upload to attach.

e Iral Iral	Add Document	×	Ado ienr
ł	* Title: Document		ious
L	Upload a File Select from History		I
Į.	+ Choose		ł
	test.docx 11.385 KB ×		
l	Upload Cancel		Jus
ŀ,	No documente found	_	ł

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- 6. Your document will then be saved in the **Documents** section of the Authorization detail.
- 7. To view a document, click on the **Document** title in blue.

<b>CVS</b> AREMARK		Authorizations -	Administration 🚽 My Account	~ 0		] [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [	ELCOME ADRIENNE PROVIDER
uthorization Number: 15	4137	Benefit Type: 财 🕑	Status: Tech Review	Assigned User:	Workflow:CVSNL	X Auth Create Provider	v1
Authorization Details T	ransaction Histor	Member's PA History					
Member Name: Lisa Test	Member Id: 44434	756796 Plan Name: CVS NLX I	Demo Gender: Female Date of E	Birth: 10/4/1932 Line of Business: Med	icare		
	di	9/2//2010 11.40.04 MW					
▼ Notes, Letters & Docur	nents						0
▼ Notes							
Date	Туре	Description			Applies To	Added By	
9/27/2018	General	Enter your note here			Entire Authorization	on Adrienne Provide	r
9/27/2018	General	Add note			Entire Authorization	on Adrienne Provide	r
Add Note     Contact Attempts			No Conta	act Attempts Found			
Add Contact Attemp     Letters & Documents	3				0 to 0 of 0 First	Previous Page 0 o	of 0 Next Last
Date Attached	Туре	Title (click to view)		Applies To	Added By	Actions	Delivery Status
9/27/2018		Document		Entire Authorization	Adrienne Provider	∕ C ×	
C Add Document					1 to 1 of 1 First	Previous Page 1 of	of 1 Next Last

## **4. QUICK SEARCH**

The **Quick Search** option allows you to search for Authorizations in the system using simple text or advanced filters.

1. To access Quick Search, from the Authorization dropdown menu select Quick Search.

CVS CAREMARK	*	Authorizations - Ac	Iministration - My Account	- (?		WELCOME ADRIENNE PROVIDER LOG OUT
		Find Authorization				
		Quick Search				
		Create Authorization				
SEARCH CRITERIA		-	-			
Authorization #:			Authorization Status:	[ All ]	•	
Plan:	Select a plan	•	Payer Authorization #:			
Requesting Provider:	Enter at least 3 characters to search	h for a Provider.	Patient Account #:			
First Name:			Drug Name:			
Last Name:			Advanced Search			
Member ID:			The following fields will only n additional criteria in the fields	arrow your search results. If you above your results will be skewe	do not include d.	
Date Range			HCPCS/CPT Code:			
Date Type:	Start Date of Service	•	NDC Code:			
Date Range:	[AII]	•	Physician NPI:			
Start Date:			Physician Last Name:			
End Date:	-		Physician First Name:			
		SEA	ARCH			

2. Once in the **Quick Search** screen, you have the option to search by **Text Search** and **Filtered Search**.

CVS CAREMARK	*	Authorizations - Administration -	My Account 🗸 💡	WELCOME ADRIEL LOG OUT	NNE PROVIDER
Search Authorization					
Results may be limited if you do no	ot have security access	rights to certain content.			
	Text Search	Filtered Search			
				Text search will also display "near matching" results.	
Search			QSearch	If searching for a specific date, or date range, please use the "Filtered	
				Search" tab.	

## **TEXT SEARCH**

1. To search by text, click on the **Text Search** tab. The text search will look for matches anywhere in the prior authorization.

CAREMARK	â	Authorizations - Administration -	My Account 🗸	0	WELCOME ADRIENNE PROVIDER LOG OUT
Search Authorization					
Results may be limited if you do no	t have security access	rights to certain content.			
	Text Search	Filtered Search			
					Text search will also display "near matching" results. You can also use "search operators" for refined results.
Search			QSea	rch	If searching for a specific date, or date range, please use the "Filtered Search" tab.

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2. Enter your search term in the search field and click **Search**. Your results will display at the bottom of the screen.

CVS CAREMARK	*	Authorizations 🗸	Administration 🗸	My Account 🗸	0			WELCOME A
Search Authorization								
Results may be limited if you do not h	ave security access	rights to certain conte	ent.					
	Text Search	Filtered Sear	ch					
						_	Text search will also display "near matching" result	S.
44434756796				QSea	arch	-	If searching for a specific date, or date range, pleas	se use the "Filter
							Search" tab.	

3. From the search results, you can view the high-level detail of an Authorization record (i.e., Novologix authorization number, provider, member name and ID, etc.).

CARE	MARK			<b>^</b>	Authorization	s – Adm	inistration 🚽	- My Acco	ount 🚽 😮								DG OUT	
🥝 s	earch Author	ization																
Result	s may be limit	ed if you do r	not have secu	rity access	rights to certain	content.												
			Text Se	earch	Filtered \$	Search												
												Text search	n will also d	isplay "nea	r matching" re	esults.		
									0.0			You can al	so use "sea	rch operat	ors" for refine	d results.		
Inta	ike								CSearch			If searching	for a spec	ific date, or	r date range, p	please use the	e "Filtered	
												Search" tai	).					
	Member I	Details	÷				÷	Importan	t dates		÷							
Auth #	Firs	Las	Me	Pri	Lin	Pro	Dru	Reque	Start D	End Date	Decisi	Sta	Dia	Ref	Re	Doc.	Notes	Π
154679	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	11/30/20	11/30/20	10/2/2018	Denied	C50.011			~	~	-
154677	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0					
154676	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0					
154675	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0					
154674	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0					
154673	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0					
154672	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0					
154671	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0					
154670	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	3/1/2073	2/28/2074		Speciali	C50.011			~		
154669	FNNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	10/2/2018	5/13/2071	5/13/2071		Pending	M06.4					
154668	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	3/26/2081	3/25/2082		Speciali	C50.011			<b>~</b>		
154667	FNNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	10/2/2018	10/19/20	10/19/20		Pending	A01.1					
154666	Ghengis	Kim	SR1485	Normal	Commer	SPAUL	Abraxane	10/2/2018	10/15/20	10/15/20		Pending	C33					
	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	3/25/2084	3/25/2084	10/2/2018	Void	C17.0					
154665		Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	3/24/2083	3/22/2084		Speciali	C17.0			¥		
154665 154664	Sandyone	Controlan																
154665 154664 154663	Sandyone Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Prolia	10/2/2018	12/2/2082	6/1/2083		Tech Re	C50.011					

4. You are also able to filter by the headings (highlighted in yellow) by clicking on the name of the heading. Columns with a "+" sign are expandable to display additional details.

Normality Substrain Sub	REM/	ARK			*	Authorization	s - Adn	ninistration 🕳	My Acc	ount 🚽 🔞							WEL L	OG OUT	:NN		
Results may be limited if your and sources may be limited by an analysis of the limited by and and and analysis of the limited by and and analysis of the limited by a	Sear	irch Author	ization																		
Text Search       Filtered Search         Image: Search operators' for refined results.         Search in Search in Search operators' for refined results.         Search in Sea	esults m	nay be limite	ed if you do n	ot have secu	rity access	ights to certain	content.														
Intake				Text S	arch	Filtered S	Search														
Test search will also display "near matching" results. You can also use "search operators" for refined results. You can also use "search operators" for refined results. You can also use "search operators" for refined results. The search tab.         Member Details       test search operators" for refined results. The search operators of the refined results. The search tab.         Auth # Firs       Las       Nermal       Commer       Start D       End Date       Decision       Stat       Dial       Normal       Commer       PDL       PL       P																					
Q.Search         G.Search         Terearching for a specific date, or date range, please use the "Search" tab.           Member Details         1         Important dates         Terearching for a specific date, or date range, please use the "Search" tab.           Auth # Firs         Las         Member Details         Terearching for a specific date, or date range, please use the "Search" tab.           Auth # Firs         Las         Member Details         Terearching for a specific date, or date range, please use the "Search" tab.           154679         Sandyone Bansal         SR145         Normal         Commer         SPAUL         Fibiux         10/30/208         J130/208         J130/207         J100           <									_		_		Text search You can also	h will also d so use "sea	display "nea arch operat	ar matching" r tors" for refine	esults. ed results				
Search tab.           Search tab.           Search tab.           Auth #         Firs         Las         Me         Pri         Innortant dates           1         Innortant dates         Colspan="6">Colspan="6"Colspan="6">Colspan="6"Colspan	intake	е								QSearch			If searching	o for a spec	cific date. o	r date range.	please use th	e "Filtered			
Member Details													Search" tat	0.	, .						
Member Details         to prin.         Lin         Important dates         to prin         Start D         Figure 1.         Start D         Start D <th <="" colspan="2" d<="" start="" th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></th>	<th></th>																				
Auth #         Firs         Las         Me         Pri         Lin         Pro         Dru         Reque         Start D         End Date         Decisi         Sta         Dia         Ref         Re         Doc.           154679         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         PACLIta         10/2/2018         11/30/20         10/2/2018         Denied         C50.011		Manahas	) a fa ila	6								6									
Name         Name <th< th=""><th>)# F</th><th>Firs</th><th>Las</th><th>He +</th><th>Pri</th><th>Lin</th><th>Pro</th><th>Dru</th><th>Reque</th><th>Start D</th><th>End Date</th><th>+ Decisi</th><th>Sta</th><th>Dia</th><th>Ref</th><th>Re</th><th>Doc</th><th>Notes</th><th>T</th></th<>	)# F	Firs	Las	He +	Pri	Lin	Pro	Dru	Reque	Start D	End Date	+ Decisi	Sta	Dia	Ref	Re	Doc	Notes	T		
154677         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         Erbitux         10/2/2018         1/30/2088         1/30/2088         Incomplete         C17.0         Image: C17.0         C1	79 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	11/30/20	11/30/20	10/2/2018	Denied	C50.011			<b>v</b>	×	+		
154676         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         Erbitux         10/2/2018         2/19/2080         2/19/2080         Incomplete         C17.0         C17.0 <td>7 S</td> <td>Sandyone</td> <td>Bansal</td> <td>SR1485</td> <td>Normal</td> <td>Commer</td> <td>SPAUL</td> <td>Erbitux</td> <td>10/2/2018</td> <td>1/30/2088</td> <td>1/30/2088</td> <td></td> <td>Incomplete</td> <td>C17.0</td> <td></td> <td></td> <td></td> <td></td> <td></td>	7 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0							
154675         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         Erbitux         10/2/2018         3/30/2086         Jiscore         Incomplete         C17.0         Image: C17.0         C17.	76 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0							
154674       Sandyone       Bansal       SR1485       Normal       Commer       SPAUL       Erbitux       10/2/2018       5/13/2077       5/13/2077       Incomplete       C17.0	75 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0							
154673       Sandyone       Bansal       SR1485       Normal       Commer       SPAUL       Erbitux       10/2/2018       6/12/2087       6/12/2087       Incomplete       C17.0	74 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0							
154672         Sandyone         Bansal         SR 1485         Normal         Commer         SPAUL         Erbitux         10/2/2018         8/18/2082         8/18/2082         Incomplete         C17.0         C17.0 <td>73 S</td> <td>Sandyone</td> <td>Bansal</td> <td>SR1485</td> <td>Normal</td> <td>Commer</td> <td>SPAUL</td> <td>Erbitux</td> <td>10/2/2018</td> <td>6/12/2087</td> <td>6/12/2087</td> <td></td> <td>Incomplete</td> <td>C17.0</td> <td></td> <td></td> <td></td> <td></td> <td></td>	73 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0							
154671         Sandyone         Bansal         SR 1485         Normal         Commer         SPAUL         Erbitux         10/2/2018         4/14/2071         4/14/2071         Incomplete         C17.0         C17.	2 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0							
154670         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         10/2/2018         3/1/2073         228/2074         Speciall         C50.011         Image: C50.011 </td <td>1 S</td> <td>Sandyone</td> <td>Bansal</td> <td>SR1485</td> <td>Normal</td> <td>Commer</td> <td>SPAUL</td> <td>Erbitux</td> <td>10/2/2018</td> <td>4/14/2071</td> <td>4/14/2071</td> <td></td> <td>Incomplete</td> <td>C17.0</td> <td></td> <td></td> <td></td> <td></td> <td></td>	1 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0							
154669         FNNLX.         LNNLX.         NLXT.         Actem X         10/2/2/18         10/1/2/2/0.1<	10 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	3/1/2073	2/28/2074		Speciali	C50.011			<b>*</b>				
154688       Sandyone       Bansal       SR1485       Normal       Commer       SPAUL       10/2/2018       3/26/2081       3/26/2082       Speciali       C50.011                                       Paciali              C50.011                                  Pacialis              C50.011                      Pacialis              C50.011                  Pacialis              C50.011                        Pacialis              C50.011              C50.	59 F	NNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	10/2/2018	5/13/2071	5/13/2071		Pending	M06.4							
154667         FNNLXT         INNLXT         NLXT         NLXT         NUTT	58 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	10/2/2018	3/26/2081	3/25/2082		Speciali	C50.011			<b>~</b>				
154666         Ghengis         Kim         SR1485         Normal         Commer         SPAU         Abraxane         10/12/2018         10/15/20         Pending         C33           154665         Sandyone         Bansal         SR1485         Normal         Commer         SPAU         10/15/20         10/15/20         Pending         C33	67 F	NNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	10/2/2018	10/19/20	10/19/20		Pending	A01.1							
154665 Sandyone Bansal SR1485 Normal Commer SPAUL Erbitux 10/2/2018 3/25/2084 3/25/2084 10/2/2018 Void C17.0	6 G	Shengis	Kim	SR1485	Normal	Commer	SPAUL	Abraxane	10/2/2018	10/15/20	10/15/20		Pending	C33							
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154664 Sandyone Bansal SR1485 Normal Commer SPAUL Irinoteca 10/2/2018 3/24/2083 3/22/2084 Speciali C17.0	54 S	Bandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	3/24/2083	3/22/2084		Speciali	C17.0			~				
154663         Sandyone         Bansal         SR1485         Normal         Commer         SPAUL         Prolia         10/2/2018         12/2/2082         6/1/2083         Tech Re         C50.011	3 S	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Prolia	10/2/2018	12/2/2082	6/1/2083		Tech Re	C50.011							

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154679	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	CVS NLX D	Ambulatory	Medical	10/2/2018	11/30/20	11/30/20	10/2/2018	Denied	C50.011		
154677	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0		î
154676	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0		
154675	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0		
154674	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0		
154673	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0		
154672	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0		
154671	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0		
154670	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	CVS NLX D	Ambulatory	Medical	10/2/2018	3/1/2073	2/28/2074		Speciali	C50.011		
154669	FNNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	CVS NLX D	Ambulatory	Pharmacy	10/2/2018	5/13/2071	5/13/2071		Pending	M06.4		
154668	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	CVS NLX D	Ambulatory	Medical	10/2/2018	3/26/2081	3/25/2082		Speciali	C50.011		
154667	FNNLXT	LNNLXT	NLXTR	Normal	Commer	SPAUL	Actemra	CVS NLX D	Ambulatory	Pharmacy	10/2/2018	10/19/20	10/19/20		Pending	A01.1		
154666	Ghengis	Kim	SR1485	Normal	Commer	SPAUL	Abraxane	CVS NLX D	Ambulatory	Pharmacy	10/2/2018	10/15/20	10/15/20		Pending	C33		
154665	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	3/25/2084	3/25/2084	10/2/2018	Void	C17.0		
154664	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	CVS NLX D	Ambulatory	Medical	10/2/2018	3/24/2083	3/22/2084		Speciali	C17.0		
154663	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Prolia	CVS NLX D	Ambulatory	Medical	10/2/2018	12/2/2082	6/1/2083		Tech Re	C50.011		~
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54774	Sandvone	Bansal	SR1485	Normal	Commer	SPAUL	Oxaliplatin	10/2/2018	7/3/2086	7/2/2087		Speciali	C17.0					<u>Ba</u>	1
54773	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	8/15/2072	8/14/2073		Speciali	C17.0					E)	
54771	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	3/14/2070	3/13/2071		Speciali	C17.0			~		Ē,	
54770	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	11/28/20	11/27/20		Speciali	C17.0					8	
54769	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Oxaliplatin	10/2/2018	2/10/2075	2/9/2076	10/2/2018	Approved	C17.0			×		B	
54768	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	3/15/2076	3/14/2077		Speciali	C17.0			<b>~</b>		8	
54767	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	3/2/2085	3/1/2086		Speciali	C17.0			¥		B)	
54766	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Oxaliplatin	10/2/2018	11/16/20	11/15/20		Speciali	C17.0			<b>~</b>		8	
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54763	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	3/18/2070	3/17/2071		Speciali	C17.0			<b>~</b>		8	
54762	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	DOCEta	10/2/2018	8/15/2088	8/15/2088		Incomplete	C50.011					B	
54761	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	DOCEta	10/2/2018	6/20/2072	6/20/2072		Incomplete	C50.011					8	
54759	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Irinoteca	10/2/2018	1/29/2087	1/28/2088	10/2/2018	Approved	C17.0			~			
54758	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	10/2/2018	5/21/2083	5/19/2084		Speciali	C17.0			<b>~</b>		8	
54756	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Oxaliplatin	10/2/2018	6/14/2071	6/12/2072		Speciali	C17.0			~		8	
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4773	Irinoteca	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	8/15/2072	8/14/2073		Speciali	C17.0			<b>~</b>		C)
4771	Erbitux	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	3/14/2070	3/13/2071		Speciali	C17.0			<b>~</b>		e <sub>b</sub>
4770	Irinoteca	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	11/28/20	11/27/20		Speciali	C17.0			<b>~</b>		B <sup>B</sup>
4769	Oxaliplatin	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	2/10/2075	2/9/2076	10/2/2018	Approved	C17.0			<b>~</b>		i)
4768	Erbitux	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	3/15/2076	3/14/2077		Speciali	C17.0			<b>~</b>		Ēþ
4767	Irinoteca	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	3/2/2085	3/1/2086		Speciali	C17.0			<b>~</b>		6
4766	Oxaliplatin	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	11/16/20	11/15/20		Speciali	C17.0			<b>~</b>		6
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8. To view a specific record on your search results, click the Authorization number in blue, to open the Authorization detail.

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9. To export the search results, click the **Export** icon.

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in	take							٩	Search		lf searchir Search" ta	ng for a spec ab.	ific date, or o	late range, p	elease use th	e "Filtered		
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154679	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	PACLita	CVS NLX D	Ambulatory	Medical	10/2/2018	11/30/20	11/30/20	10/2/2018	Denied	C50.011		~
154677	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0		
154676	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0		
154675	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0		
154674	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0		
154673	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0		
154672	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	Erbitux	CVS NLX D	Ambulatory	Medical	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0		

10. To make a quick copy of an Authorization from the search results, click the **Copy** icon.

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2	Search Author	ization																
Result	s may be limit	ed if you do n	ot have secu	urity access rig	hts to certai	content.												
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154774	Oxaliplatin	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	7/3/2086	7/2/2087		Speciali	C17.0			~		Ba ^
154773	Irinoteca	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	8/15/2072	8/14/2073		Speciali	C17.0					e <u>n</u>
154771	Erbitux	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	3/14/2070	3/13/2071		Speciali	C17.0			<b>~</b>		B)
154770	Irinoteca	Sandyone	Bansal	SR1485	Normal	Commer	SPAUL	10/2/2018	11/28/20	11/27/20		Speciali	C17.0			<b>~</b>		62

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154773	Irinoteca	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	8/15/2072	8/14/2073		AND							
154771	Erbitux	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	3/14/2070	3/13/2071		To return res	ults that r	neet both	given term	s, place th	e word		
154770	Irinoteca	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	11/28/20	11/27/20		"AND" (All C	APS) in b	etween the	e terms E.	g. Gamune	ex AND	9 <u>0</u>	
154760	Ovaliniatin	Sandvone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	2/10/2075	2/0/2076	10/2/20	Gammagard						93 193	
154768	Erbitux	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	3/15/2076	3/14/2077	10/2/20	NOT						93 193	
154767	Irinoteca	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	3/2/2085	3/1/2086		To exclude a	term, pla	ce the wo	rd "NOT" (/	All CAPS)	before	93 193	
154766	Ovaliniatin	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	11/16/20	11/15/20		ule territ. E.g	. JOHN NC	JT JOHNSO				Pa.	
154764	Erbitux	Sandyone	Bancal	SR1485	Normal	Commer	SPALI	10/2/2018	11/10/20	11/18/20		Speciali	C17.0				-	Pa.	
154763	Irinoteca	Sandyone	Rancal	SR1405	Normal	Commer	SPALII	10/2/2018	3/19/2070	3/17/2071		Speciali	C17.0						
154762	DOCEta	Sandyone	Rancal	SR1405	Normal	Commer	SPALII	10/2/2019	9/15/2099	9/15/20/1		Incomplete	C50.011					48 100	
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#### 11. To refine your results, you can use Search Operators.

- a. To search for an exact phrase, place quotes around the text entered on the search field.
- b. To search for an equivalent or a given term, enter the word "OR" (in all caps) between both search terms in the search text field.
- c. To search for results that include more than one term, enter the word "AND" (in all caps) between both search terms in the search text field.
- d. To exclude a search term from your results, enter the word "NOT" (in all caps) before the search term in the search text field.

#### FILTERED SEARCH

Filtered Search provides the same filtering results as the Find Authorization feature.

CVS CAREMARK	A	Authoriz	ations - Administration -	My Account 🚽	0				WELCOME ADRIENNE PROVIDER LOG OUT
Search Authorization									
Results may be limited if you o	do not have security access	s rights to c	ertain content.						
	Text Search	Filter	ed Search						
AUTHORIZATIO			PATIENT	DETAILS		ADDITION	AL DETAILS		
TransactionType :	[ All ]	~	First Name :			Drug Name :			
Plan :	Select	~	Last Name :			NDC Code :			
Authorization # :			Member ID :			DAT	E RANGE		
Authorization Status :	[ All ]	~	Benefit Type :	[ All ]	~	Date Type :	Select	~	
Requesting Provider :			Group # :			Date Range :	MM/DD/YYYY	Y - MM/DD/YYYY	
Rendering Provider :									
				Q	Search				

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1. To reach Filtered Search, click the **Filtered Search** tab.

AUTHORIZATION DETAILS     PATIENT DETAILS     ADDITIONAL DETAILS       TransactionType:     [All]     First Name:     Drug Name:     bolox	
TransactionType :   [All]   First Name :   Drug Name :   bolox	
Plan:         CVS NLX Demo         Last Name :         NDC Code :	
Authorization # : Member ID : DATE RANGE	
Authorization Status :     [All]     V     Benefit Type :     [All]     V     Date Type :     Select	~
Requesting Provider : Date Range : MM/DD/YYYY - MM/DD/	YYY 🛅
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2. Once in the **Filtered Search** tab, complete the fields you wish to filter your results by and click **Search**.

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			Text Sea	arch	Filtered Se	arch												
	AUTHORI	ZATION					PATIENT	DETAILS				ADDIT	ONAL D	ETAILS				
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	Plar	1: T	Select		~	Last N	Name :				NE	OC Code :						
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Auth # 154774 154773 154771 154770 154769 154768 154767	Member I Fir Sandyone Sandyone Sandyone Sandyone Sandyone Sandyone	Details Las Bansal Bansal Bansal Bansal Bansal Bansal	Me           SR1485           SR1485	Pri Normal Normal Normal Normal Normal Normal	Lin Comme Comme Comme Comme Comme Comme Comme	Pro SPAUL SPAUL SPAUL SPAUL SPAUL SPAUL	Dru Oxaliplatin Irinotec Erbitux Irinotec Oxaliplatin Erbitux Irinotec	Importan Reque 10/2/2018 10/2/2018 10/2/2018 10/2/2018 10/2/2018 10/2/2018	Q.Searc t dates Start D 7/3/2086 8/15/2072 3/14/2070 11/28/2 2/10/2075 3/15/2076 3/2/2085	h Find Date 7/2/2087 8/14/2073 3/13/2071 11/27/2 2/9/2076 3/14/2077 3/1/2086	Decisi 10/2/2018	Sta Speciali Speciali Speciali Speciali Approved Speciali Speciali	Dia C17.0 C17.0 C17.0 C17.0 C17.0 C17.0 C17.0 C17.0	Ref	Re	Doc.	Notes	

3. Your filtered results will appear at the bottom of the screen.

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# **5. FIND AN AUTHORIZATION**

The Find Authorization features allows users to look up any authorizations in the system submitted by your Provider office. Since the Quick Search feature have been implemented in the system, the Find Authorization feature will be discontinued at some point in the future.

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CAREMARK	*	Authorizat	ions <del>-</del> Adı	ministration 🚽	My Account 🚽	0					WELCOME ADR	ENNE PROVIDE
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1. From the Homepage select **Find Authorization** from the Authorizations from the top navigation menu.

<b>CVS</b> CAREMARK	Authorization	s <del>-</del> Ad	Iministration 👻 My Accou	nt 🗸 😧			WELC
Find Authorization							
SEARCH CRITERIA							
Authorization #:			Authorization Status:	[ All ]	•		
Plan:	CVS NLX Demo	•	Payer Authorization #:				
Requesting Provider:	Enter at least 3 characters to search for a Provider.	Q	Patient Account #:				
First Name:	Lisa		Drug Name:	erbitux	×		
Last Name:	Test		Advanced Search				
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Date Type:	Start Date of Service		NDC Code:				
Date Range:	[ All ] 🗸		Physician NPI:				
Start Date:			Physician Last Name:				
End Date:			Physician First Name:				
		SEA	RCH				

- 2. Enter search criteria.
- 3. Click Search.

4. Select the Authorization you wish to view by clicking on the **Auth#** in blue from the search results presented at the bottom of the screen.

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EARCH CRITERIA												
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Plan:	CVS NLX Demo		•	Payer Authorizati	on #:							
Requesting Provider:	Enter at least 3 charac	ters to search for	a Provider.	Patient Account #	:							
First Name:	Lisa			Drug Name:		erbitux						
Last Name:	Test			Advanced Search	1							
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uth # First Name	Last Name 🔺	Member ID	Plan	Provider Name	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes	¢
4137 Lisa	Test	44434756796	CVS NLX Demo	Provider, Intake A	Erbitux	7/17/2018	7/17/2018	9/27/2018	Tech Review			E
0379 Lisa	Test	44434756796	CVS NLX Demo	Provider, Intake A	Erbitux	7/17/2018	7/17/2018	7/17/2018	Void	¥		8
0000 14	Teat	44404750700		Description Intellig A	C.A.B.	7/47/2040	7/47/2040	0/07/0040	No.			

## 6. MEMBER PRIOR AUTHORIZATION HISTORY

Member Prior Authorization History allows a provider facility to access to the complete history of prior authorizations submitted to Novologix for that member and their content from the prior authorization detail screen.

1. To access the Member Prior Authorization History tab, click on the **Member's PA History** tab at the top if the authorization details screen.

CVS CAREMARK		*	Authorizations 🚽 🖉	Administration 🚽 My Account 🚽	0			WELCOME LOG OU	ADRIENNE PROVID
Authorization Number	: 130268	Benefit	Туре: 📝 🕑	Status: Denied Ass	igned User:				
Authorization Details	Transaction Histor	Member's	PA History						
Member Name: Lisa Tes	st Member Id: 4443	4756796 Plan N	ame: CVS NLX Demo	Gender: Female Date of Birth: 10/4	1932 Line of Business: M	edicare			
Member Details									0
Last Name		Test		First Name	Lisa		Middle Initial		
Date of Birth		10/04/1932	(85 years)	Gender	Female				
Weight (kg)		12		Preferred Language	English		Body Surface Area (BSA) (m2)	0.08	
Height (cm)		2		Secondary Phone Number	<u> </u>				
Carrier		ABCD		Phone	(999) 999-9999				
Account		EFGH							
Group Name		12345							
→ Addresses									
Primary	123 12th Street					Anywhere	Alabama		12345
Member ID		44434756796		Relationship to Insured	Self		Plan	CVS NLX Demo	
				BACK	COPY APPEAL				

2. Every authorization in the system submitted by your provider facility for that member will be listed under **Member's PA History**.

CAREM	ARK	*	Authorizations 🚽 Admini	stration 🚽 My Account 🚽	0			WELCO LOG	ME ADRIENNE PROVIDER OUT
Authoriz	ation Number: 149016	Bene	efit Type: 财 🕑	Status: Approved A	ssigned User:				
Authoriz	ation Details Transact	ion History Meml	per's PA History						
Member	Name: FNNLXTraPATest	1 LNNLXTraPATest1	Member Id: NLXTRAPATEST	1 Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990 L	ine of Business: Commercial		
Me	mber's PA Hist	ory						Records per page: 2	5 🔽 🕅 Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple -	=
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple -	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple -	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple -	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple -	Multiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Multiple -	Multiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review		
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Multiple -	Multiple
445000	MARYWARDUNATO	1.40.4	Destude	05/00/0077	05/00/0077	00/44/0040	A	8.8. (B2.6.1.)	A.A., 181-1-1

3. The details listed for each authorization include the authorization number, provider name, diagnosis code, drug name, start and end dates, authorization status, documents and notes.

CAREM/	VS JRK	*	Authorizations 🚽 Administ	ration 🚽 My Account 🗸	0			WELCOM LOG 0	e adrienne provider Nut
Authoriza	tion Number: 149016	Bene	fit Type: 财 🕑 👘	Status: Approved A	ssigned User:				
Authoriza	tion Details Transaction	n History Memt	er's PA History						
Member	Name: FNNLXTraPATest1 I	NNLXTraPATest1	Member Id: NLXTRAPATEST1	Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990 L	ine of Business: Commercial		
Mei	mber's PA Histo	ry						Records per page: 25	Export
Auth #	Provider Name -	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple 👻	<b></b>
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple -	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple -	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple -	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple -	Multiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Multiple -	Multiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review		
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Multiple -	Multiple
445000	MADY MADUINOTO	1.40.4	Deskiste	05/00/0077	05/00/0077	00/44/0040	A	A Resident a	A desidation for

4. The **Diagnosis** descriptions are viewable by hovering over the diagnosis code in blue.

CAREM	ARK	<b>A</b>	Authorizations 🗸 Administr	ration 🗸 My Account 🗸	0			WELCOME LOG OL	: Adrienne provil Jt
Authoriza	ation Number: 149016	Bene	efit Type: 财 🕑 🛛	Status: Approved A:	ssigned User:				
Authoriz	ation Details Transaction	History Memt	per's PA History						
Member	Name: FNNLXTraPATest1 LI	NNLXTraPATest1	Member Id: NLXTRAPATEST1	Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990	ine of Business: Commercial		
Me	mber's PA Histor	у						Records per page: 25	💌 🛿 Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple 👻	=
146557	MARY WASHING		ta ta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHING	ized pustular psoria	sis (ICD-10) ta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple 👻	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple -	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple 👻	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple 👻	Multiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Multiple 👻	Multiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review		
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Multiple -	Multiple
145662	MARY WASHINGTO	L40.1	Benlysta	05/29/2077	05/29/2077	09/11/2018	Approved	Multiple -	Multiple
145660	MARY WASHINGTO	L40.0	Benlysta	07/06/2080	07/06/2080	09/10/2018	Approved	Multiple -	Multiple
145657	MARY WASHINGTO	L40.1	Benlysta	03/04/2076	03/04/2076	09/10/2018	Split Decision	Multiple -	Multiple
145656	MARY WASHINGTO	A02.9	Benlysta	09/10/2018	09/10/2018	09/10/2018	Denied	Multiple -	Multiple

5. Documents associated with an authorization can be opened by clicking on the document name in blue.

CAREM	ARK	*	Authorizations 🚽 Administ	ration 🗸 My Account 🗸	0			WELCOME LOG OU	ADRIENNE PROVIDER
Authoriz	ation Number: 149016	Ben	efit Type: 财 🕑 🛛	Status: Approved	Assigned User:				
Authoriz	ation Details Transaction Hi	story Mem	ber's PA History						
Member	r Name: FNNLXTraPATest1 LNN	ILXTraPATest1	Member Id: NLXTRAPATEST1	Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990 L	ine of Business: Commercial		
Me	mber's PA History							Records per page: 25	💌 🖻 Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple -	
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple -	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple -	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple -	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple -	Multiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Multiple -	Multiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review		
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Multiple -	Multiple
145662	MARY WASHINGTO	L40.1	Benlysta	05/29/2077	05/29/2077	09/11/2018	Approved	Multiple -	Multiple
145660	MARY WASHINGTO	L40.0	Benlysta	07/06/2080	07/06/2080	09/10/2018	Approved	Multiple -	Multiple
145657	MARY WASHINGTO	L40.1	Benlysta	03/04/2076	03/04/2076	09/10/2018	Split Decision	Multiple -	Multiple
145656	MARY WASHINGTO	A02.9	Benlysta	09/10/2018	09/10/2018	09/10/2018	Denied	Multiple -	Multiple
445054	MARYWARUNOTO	1.40.4	Destude	40/40/0004	40/40/0004	00/40/2040	000000	N.N. 182-1-	A RECEIPTER

6. For authorizations that have multiple documents attached, click on the down arrow to view the list of documents attached to that authorization.

CAREMA	<b>VS</b> VRK	*	Authorizations 🚽 Administ	ration 🚽 My Account 🚽	0			WELCOME ADD LOG OUT	RIENNE PROVIDER
Authoriza	ation Number: 149016	Bene	efit Type:	Status: Approved A	ssigned User:				
Authoriza	ation Details Transaction	History Meml	ber's PA History						
Member	Name: FNNLXTraPATest1 LI	NLXTraPATest1	Member Id: NLXTRAPATEST1	Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990 L	ine of Business: Commercial		
Mei	mber's PA Histor	у						Records per page: 25 🔽	Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple 👻	=
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple 👻	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Comm Denial Rend	tiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review	Comm Donial_Roa	
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Comm Denial_Req	tiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Comm Denial_Mem	tiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Approval_Rend	tiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review	Approval_Req	
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Approval Mem	tiple
145662	MARY WASHINGTO	L40.1	Benlysta	05/29/2077	05/29/2077	09/11/2018	Approved	manipio	tiple
145660	MARY WASHINGTO	L40.0	Benlysta	07/06/2080	07/06/2080	09/10/2018	Approved	Multiple 👻	Multiple
145657	MARY WASHINGTO	L40.1	Benlysta	03/04/2076	03/04/2076	09/10/2018	Split Decision	Multiple 👻	Multiple
145656	MARY WASHINGTO	A02.9	Benlysta	09/10/2018	09/10/2018	09/10/2018	Denied	Multiple -	Multiple
145654	MARY WASHINGTO	L40.1	Benlysta	12/19/2084	12/19/2084	09/10/2018	Clinical review reopen	Multiple 👻	Multiple
145652	MARY WASHINGTO	L40.1	Benlysta	07/18/2083	07/18/2083	09/10/2018	Denied	Multiple -	Multiple
145649	MARY WASHINGTO	L40.1	Benlysta	05/22/2076	05/22/2076	09/10/2018	Approved	Multiple 👻	Multiple

7. To view the details of a note, hover over the note link in blue.

CAREM	ARK	*	Authorizations 🚽 🖌	Administration 🚽 My Account 🚽	0			WELCO	ME ADRIENNE PROVII OUT
Authoriz	ation Number: 149016	Bene	fit Type: 财 P	Status: Approved As	ssigned User:				
Authoriz	ation Details Transaction	History Memb	er's PA History						
Membe	r Name: FNNLXTraPATest1 L	NNLXTraPATest1	Member Id: NLXTRAI	PATEST1 Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990	Line of Business: Commercial		
Me	mber's PA Histor	У						Records per page:	25 🔽 🖾 Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Mu Automation I	Modify Note 🕨 🚍
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		•
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple 👻	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple 👻	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple 👻	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple -	Multiple

#### 8. For authorizations that contains multiple notes, click on the Multiple notes link in blue.

CAREM	ARK	ñ	Authorizations 🚽 Administ	ration 🚽 My Account 🚽	0			WELCOME LOG OL	ADRIENNE PROVIDER JT
Authoriz	ation Number: 149016	Ben	efit Type: 💽 🕑	Status: Approved A	ssigned User:				
Authoriz	ation Details Transaction I	History Mem	ber's PA History						
Membe	Name: FNNLXTraPATest1 LN	NLXTraPATest1	Member Id: NLXTRAPATEST1	Plan Name: CVS NLX Demo	Gender: Male	Date of Birth: 1/1/1990 L	ine of Business: Commercial		
Me	mber's PA History	/						Records per page: 25	🖌 🛿 Export
Auth #	Provider Name 🔺	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
146608	MARY WASHINGTO	L40.1	Benlysta	05/17/2083	05/17/2083	09/12/2018	Void	Multiple -	=
146557	MARY WASHINGTO	L40.1	Benlysta	03/04/2088	03/04/2088	09/12/2018	Tech Review		
146126	MARY WASHINGTO	A02.9	Benlysta	09/11/2018	09/11/2018	09/11/2018	Approved	Multiple -	Multiple
146086	MARY WASHINGTO	L40.1	Benlysta	06/25/2071	06/25/2071	09/11/2018	Denied	Multiple -	Multiple
145713	MARY WASHINGTO	L40.1	Benlysta	12/18/2081	06/17/2082	09/10/2018	Tech Review		
145696	MARY WASHINGTO	L40.1	Benlysta	08/20/2083	08/20/2083	09/11/2018	Denied	Multiple 👻	Multiple
145690	MARY WASHINGTO	L40.1	Benlysta	07/25/2087	07/25/2087	09/10/2018	Denied	Multiple 👻	Multiple
145682	MARY WASHINGTO	L40.1	Benlysta	07/14/2078	07/14/2078	09/10/2018	Clinical review reopen	Multiple 👻	Multiple
145670	MARY WASHINGTO	L40.1	Benlysta	06/18/2070	12/17/2070	09/10/2018	Tech Review		
145668	MARY WASHINGTO	L40.1	Benlysta	02/25/2075	02/25/2075	09/10/2018	Clinical review reopen	Multiple 👻	Multiple
145662	MARY WASHINGTO	L40.1	Benlysta	05/29/2077	05/29/2077	09/11/2018	Approved	Multiple 👻	Multiple
145660	MARY WASHINGTO	L40.0	Benlysta	07/06/2080	07/06/2080	09/10/2018	Approved	Multiple -	Multiple
145657	MARY WASHINGTO	L40.1	Benlysta	03/04/2076	03/04/2076	09/10/2018	Split Decision	Multiple 👻	Multiple
145656	MARY WASHINGTO	A02.9	Benlysta	09/10/2018	09/10/2018	09/10/2018	Denied	Multiple -	Multiple
445054	MADY MACHINISTO	1.40.4	Destrute	40/40/0004	40/40/0004	00/40/2040	0	A RECEIPTION OF	A ALCONOMIC C

### 9. All notes associated with that authorization will be presented in the pop up that displays.

ory	Benefit Type: Member's PA Histor	w ()	Status: Denied Assigned User:		
43475	View / Copy	Note(s)		3	×
	Date	Туре	Description	Added by	Reco
D	07/17/2018	Contact Attempt	esfe	Adrienne Matimba	Doc
	07/17/2018	Denial Reason	According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care.	Adrienne Matimba	Mu
	07/17/2018	Denial Reason	According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care. ghd	Adrienne Matimba	M
	07/17/2018	General	note	Adrienne Matimba	Mu
			Close		
				1 to 7 of 7	First

10. To copy a note to your computer's clipboard, click on the note content in blue.

CAREMA	<b>VS</b> IŖK	🕋 Autho	orizations 🚽 Ad	ministration 🚽 My Account	- 0			WELCOME LOG OU	ADRIENNE PROVIDER JT
Authoriza	tion Number: 139179	Benefit Typ	e: 🕅 🗗	Status: Approved	Assigned User:				
Authoriza	tion Details Transaction Hist	tory Member's P	A History						
Manshard		YTerDATerti Mar			and Oceandary Made D		an of Duning and Commencia	-1	
Member	Name, FNNLATTAPATESU LNNL	ATTaPATesti Men	IDEI IO. NILATRAPA	TESTT Plan Name, CVS NEX De	emo Gender, maie D	vale of birth. 1/1/1990 Li	the of business. Commercia	1	
Mor	nher's PA History							ecords ner nare:	Evport
IVICI	Inder 5 FA History	16-11-10						coolds per page. 25	
Auth #	Provider Name	view / C	opy Note(s)				^	Documents	Notes
154002								Multiple	Multiple
154902	MARY WASHINGTO	Date	Туре	Description			Added by	Multiple *	multiple
154740	MARY WASHINGTO	10/02/2018	Denial	Automation Note				Multiple -	Multiple
154732	MARY WASHINGTO		Reason					Multiple -	
154593	MARY WASHINGTO	10/02/2018	General	Automation Modify Note				Multiple -	Multiple
154587	MARY WASHINGTO.	10/02/2018	General	Automation Note				Multiple -	
154370	MARY WASHINGTO	10/02/2010	General	Automation Note				Multiple -	Multiple
154365	MARY WASHINGTO	10/02/2018	Overturn	Automation Note				Multiple -	
154321	MARY WASHINGTO		Reason					Multiple -	
154320	MARY WASHINGTO								
154296	MARY WASHINGTO							Multiple -	
154293	MARY WASHINGTO				Close			Multiple -	
154292	MARY WASHINGTO			-				Multiple -	
154290	MARY WASHINGTO	L40.1 E	Benlysta	12/08/2075	12/08/2075	09/28/2018	Denied	Multiple 👻	
154289	MARY WASHINGTO	L40.1 E	Benlysta	03/15/2079	03/15/2079	09/28/2018	Denied	Multiple 👻	
154287	MARY WASHINGTO	L40.1 E	Benlysta	05/22/2083	05/22/2083	09/28/2018	Denied	Multiple 👻	
154285	MARY WASHINGTO	L40.1 E	Benlysta	06/08/2074	06/08/2074	09/28/2018	Denied	Multiple 👻	
154283	MARY WASHINGTO	L40.1 E	Benlysta	02/02/2070	02/02/2070	09/28/2018	Denied	Multiple 👻	
154281	MARY WASHINGTO	L40.1 E	Benlysta	03/29/2077	03/29/2077	09/28/2018	Denied	Multiple 👻	
154280	MARY WASHINGTO	L40.1 E	Benlysta	12/29/2082	12/29/2082	09/28/2018	Denied	Multiple 👻	
154277	MARY WASHINGTO	L40.1 E	Benlysta	03/11/2071	03/11/2071	09/28/2018	Denied	Multiple 👻	=
154274	MARY WASHINGTO	L40.1 E	Benlysta	10/28/2072	10/28/2072	09/28/2018	Denied	Multiple 👻	<b></b>
154272	MARY WASHINGTO	L40.1 E	Benlysta	02/21/2072	02/21/2072	09/28/2018	Denied	Multiple 👻	<b></b>
154270	MARY WASHINGTO	L40.1 E	Benlysta	09/12/2076	09/12/2076	09/27/2018	Denied	Multiple 👻	
154264	MARY WASHINGTO	L40.1 E	Benlysta	01/23/2087	01/23/2087	09/27/2018	Denied	Multiple 👻	
								Note content copie	d to clipboard
							1 to 25 of 401		

# 7. HOW TO RESPOND TO A PROVIDER ACTION REQUEST

There may be instances when you have submitted an authorization request and upon review the plan will need additional information from you, the Provider. The plan is able to request this additional documentation online through the web site, directly to your homepage, under **Provider Action.** 

CAREMARK Authorizations - Administration - My Account - ?								
🚳 Welcome Adrienne User								
_			WORKBOX I	TEMS				
Shared Work Items - (77)								
Incomplete - (46)	Concurrent:	Controlling State:	Drug Name:	<ul> <li>MD Region:</li> </ul>	Member Id: Patient First	st Name:	Patient Li	
Incomplete Mod - (2)	Task	ID	Plan	LineOfBusiness	Provider	Benefit 7	Туре М	
SLA Exceeded - (2)	Provider Action	Y	<b></b>	•	<b>•</b>		•	
Pending Questionset - (2)	Provider Action - Info Reque	st 237052	CVS NLX Demo	Commercial	MARY WASHINGTON HEALTHCARE CLINICAL SERVI	ICES, INC. Medical	Al	
SLA Exceeded - (1)	Provider Action - Info Reque	st 237056	CVS NLX Demo	Commercial	MARY WASHINGTON HEALTHCARE CLINICAL SERVICE	CES, INC. Medical	Al	
Provider Action - (5)	Provider Action - Info Reque	st 241136	CVS NLX Demo	Commercial	MARY WASHINGTON HEALTHCARE CLINICAL SERVI	CES, INC. Medical	Al	
Howar Action (5)	Provider Action - Info Reque	st 245253	CVS NLX Demo	Commercial	ADELEKE JOHNSON	Medical	Al	
Provider Notification - (20)	Provider Action - Into Reque	st 245258	CVS NLX Demo	Commercial	PERLAS DANILO	Medical	AL	
Provider Notification Mod - (2)								
-								

1. To Review a request in Provider **Action**, click on the authorization you wish to review.

CVS CAREMARK		🗌 Authorizations 🗸 Adm	inistration 🗸 My Account 🗸	0			WELCOME A	DRIENNE USER LOG OU
Authorization Numb	ber: 237052	Benefit Type: 财 🕑	Status: Provider Action	Assigned User: Adrienne Us	er	Workflow:CVSN	LX Auth Create Provider v1	
Authorization Details	Member's PA	History						
Member Name: RAKE	ESHSAN0007 GHOS	ALFIRST007 Member Id: AUTOSAN000	7 Plan Name: CVS NLX Demo	Gender: Male Date of Birth: 10/1	2/1980 Line of Busin	ess: Commercial		
0   0								
								0
Transaction Type	Priority	Request Date/Time	Decision Date/Time	Final Oral Notification	Final Written Not	ification Final	Provider Oral Notification	Decision
Original	Normal v *	3/6/2019 7:16:00 PM						
•								Þ
▼ Notes, Letters &	Documents							0
Date \$	Type	Description			Applies To	Adde	d Bv	
4/9/2019	General	Please attach clinical documentation.			Line 1	Adrienr	ie User	
						1 to 1 of 1 First	Previous Page 1 of 1 Next	
Add Note								
Contact Attempts	s							
Date \$	Туре	Description			Attempt#	Applies To	Added By	
3/6/2019	Contact Attempt	Provider Action Automation Note			1	Line 1	Rakesh Sandbox	
						1 to 1 of 1 First	Previous Page 1 of 1 Next	

2. The description of what is being requested will appear under the **Notes** section of the authorization detail.

CVS CAREMARK		🖌 Authorizations 🗸 Adr	ninistration 👻 My Account 👻	0		WELCOME A	ADRIENNE USER LOG OUT
Authorization Numb	er: 237052	Benefit Type:  🕅	Status: Provider Action	Assigned User: Adrienne Use	r Wor	kflow:CVSNLX Auth Create Provider v1	
Authorization Details	Member's PA	History					
Member Name: RAKE	SHSAN0007 GHOS	ALFIRST007 Member Id: AUTOSAN00	07 Plan Name: CVS NLX Demo	Gender: Male Date of Birth: 10/12	1980 Line of Business: Com	mercial	
0   0							
• Diagnosis							
Primary Diagnosis	*	L40.1 Generalized pustular psoriasis	(ICD-10)				
• Add Diagnosis							
Authorization Star	t Date	05/03/2019	Authorization End Date	05/03/2019			
Authorization Date	туре	Concurrent					
<ul> <li>Decision Details</li> </ul>							0
Transaction Type	Priority	Request Date/Time	Decision Date/Time	Final Oral Notification	Final Written Notification	Final Provider Oral Notification	Decision
Original	Normal •	3/6/2019 7:16:00 PM					
4							•
• Notes Latters &	Documente						•
- Notes, Letters d	Documents						· ·
Pata 1	Tune	Description			Applies To	Added Dr.	
Date ↓ 4/9/2019	General	Description Please attach clinical documentation			Applies to	Added By	
4/3/2013	General				Line i		_
					1 to 1 of 1	First Previous Page 1 of 1 Next	1.0
O Add Note							
Add Note							
Contact Attempts					no ron		
Add Note     Contact Attempts     Date \$	Туре	Description			Attempt# Appli	es To Added By	
Add Note     Contact Attempts     Date \$     3/6/2019	Type Contact Attempt	Description Provider Action Automation Note			Attempt# Appli 1 Lin	es To Added By e 1 Rakesh Sandbox	
Add Note     Contact Attempts     Date \$     3/6/2019	Type Contact Attempt	Description Provider Action Automation Note	RE	SPOND	Attempt# Appli 1 Lin	es To Added By e 1 Rakesh Sandbox	

3. Upon review of the authorization and adding any notes or additional documentation, you can then release the authorization back to the plan by selecting the **Respond** button at the bottom of your screen.

# 8. PROVIDER ACTIVITY DASHBOARD

Provider activity Dashboards provide a snapshot of Provider activity in Novologix.

To view the dashboards, from the Report& Tools dropdown menu, hover over **Dashboards.** From there, select either Auth Count Dashboard, or NCCN Compliance Dashboard.



CVS CAREMARK	Authorizations	➡ Reports & Tools ➡ Administrat	ion 🗸 My Account 🗸 🕜		WELCOME ADRIENNE USER LOG OUT
Prior Authorizati	ion Product Dashboard	unde han Oladara 🛄 - Auth-Oraunda han Davidd	-		
Plan		Select View	Priods	(05/19/2019-06/18/2019)	REFRESH
Auth Status	Benefit Type	Filter By Drug • Name Class OHCPCS	Requested Drug Name		RESET
120				113	Total PA Count : 748   🕅 Export
100					
80					
Auth Count 09	47 45	42		46	

The Auth Count Dashboard provides details on Authorizations in the system by received date, by drug, by status and by Provider. Navigate through each by clicking on the respective tabs at the top of the screen.

CAREM	AREMARK Authorizations - Reports & Tools - Administration - My Account - 🕜										ADRIENNE USER LOG OUT					
NCCN ( Summa	NCCN Compliance Dashboard															
Plan All	•	LOB All -	Provider Name	•	Tax ID All	•	NPI All –	View Daily		T	Period 30	ds				REFRESH
Cancer	er Type Molecular Treatment Setting Stage Marker			•	Performance Status	Filter <ul> <li>Rationale</li> </ul>	Filter Rationale				RESET					
														Total PA	Count : 21	🔊 Export
25			21						100 90	100%	Ľ	100%	100%	100%	1	00%
20								e	80 70							
15 Cornt								n ercenta	60 50							
4ny 10								on rov ad	40 30							
5								4	20							

The NCCN Compliance Dashboard provides details on NCCN Regimen requests in the system. You are able to view results in a summary, by cancer type and by provider. Navigate through each by clicking on the respective tabs at the top of the screen.

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