



Coming Soon: New tools to simplify the prior authorization process

June 30, 2020

Dear Provider,

During this unprecedented time, we understand that it's more important than ever for providers to spend less time on administrative work and more time on what matters most – your patients. To support this, AllWays Health Partners is launching several enhancements to our digital prior authorization tools. Here's a sneak peek at what's coming.

Search authorization requirements by code

Later this summer, we're launching a tool so you can search by code to see authorization requirements instantly. By having easy access to the latest requirements, this will reduce the number of unnecessary requests and save you time.

Immediate approval for medically necessary outpatient services

In September, we are enhancing the prior authorization functionality in our provider portal:

- For outpatient services that meet criteria, **you will receive approvals in seconds**
- Seamless process: request authorization and enter medical necessity information in one screen
- Get approvals 24-hours a day, 7 days a week

These enhancements are designed to speed up the authorization process so you can discuss next steps with your patients before they even leave your office.

Stay connected

If you are not registered for the Provider Portal, we encourage you to sign-up today at allwaysprovider.org. For support on Provider Portal registration, email us at prweb@allwayshealth.org.

We look forward to implementing these new tools as well as other enhancements to the provider experience. Over the next several months, stay tuned for more information and training opportunities. We will be sharing updates through our Provider Newsletter. Register today at provider.allwayshealthpartners.org/manage-subscriptions to get the latest updates.

Sincerely,

A handwritten signature in black ink that reads "Christine Murphy".

Christine Murphy
Vice President of Network Management

A handwritten signature in black ink that reads "Farah Shafi".

Farah Shafi, M.D.
Interim Chief Medical Officer