Allways Health Partners

HIPAA Transaction

Standard Companion Guide (835, 005010X221A1)

Refers to the Technical Report Type 3 based on X12 version 005010A1

Companion Guide Version Number 3
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Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Allways Health Partners. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.
Introduction

The Health Insurance Portability and Accountability Act–Administration Simplification (HIPAA-AS) requires Allways Health Partners and all other covered entities to comply with the electronic data interchange standards for health care as established by the Secretary of Health and Human Services.

This guide is designed to help those responsible for testing and setting up electronic eligibility transactions. This guide documents and clarifies when situational data elements and segments must be used for reporting and identifies codes and data elements that do not apply. This guide supplements (but does not contradict) requirements in the ASC X12N 835 (version 005010X221A1) implementation.

The guide includes details regarding the technical requirements necessary to transmit EDI information with ALLWAYS HEALTH PARTNERS, and general information on setting up the trading partner relationship.

It also details data requirements specific to ALLWAYS HEALTH PARTNERS for processing the 835.

As well as Tables and Appendices that show the segments and elements affected, code listings and examples of the X12 data for the 835.
Technical Requirements

ALLWAYS HEALTH PARTNERS supports the 835 ASC X12N version 005010X221A1 for Health Care Payment/Advice batch transaction.

835s are processed once per week in conjunction with the provider payment cycle. A single 835 is created for each check processed for a Billing Provider’s National payer Identifier (NPI).

Getting Started
Trading Partner Set-Up and Trading Partner Agreements

Two documents important to the setup of new EDI partnerships are detailed below:

EDI Trade Partner Agreement – Defines requirements for the secure use, transmission, and storage of protected information exchanged between the payer and trading partners.

EDI Connectivity Questionnaire Form – A survey of Trading Partner information, identifiers, desired EDI transactions, and requested e-channels. This information is used to set up new Trading Partners for EDI or to edit existing information.

An established Trading Partner can add additional Billing Provider NPI’s for 835 creation by completing an ERA Enrollment form either on-line at www.AllwaysHealth.org or you can download the form and mail it to ALLWAYS HEALTH PARTNERS at the address listed on the form.

https://www.AllwaysHealth.org/provider/forms/ERA_Enrollment_Form.pdf
Testing

ALLWAYS HEALTH PARTNERS uses a Billing Provider’s actual production claims information to create an 835 test file. Once set up, you will continue to receive actual production data corresponding to the weekly check payments that ALLWAYS HEALTH PARTNERS makes. We do this so that as you test the file on your systems you would have accurate data. Once you feel that the testing is adequate on your side, the files can be loaded to your production environment.

Test Plan

ALLWAYS HEALTH PARTNERS will continue to send the 835 file to the production folders on ALLWAYS HEALTH PARTNERS’s EDI Server for your pick-up.
Connecting and Communicating

Transmission Methods

ALLWAYS HEALTH PARTNERS provided multiple options for submission of production 270 transactions. These options are provided at no cost per transaction.

OPTION (1) - FTP over SSL

OPTION (2) - FTP with PGP Encrypted Files


OPTION (4) NEHENNet - http://www.nehennet.org A consortium of the six largest payer organizations in Massachusetts that has created an affordable, Web-based, single gateway for essential electronic transactions.

OPTION (5) CAQH SOAP - ALLWAYS HEALTH PARTNERS supports the use of HTTP SOAP + WSDL envelope standards as identified in CAQH CORE Phase II Connectivity standards (http://www.caqh.org/pdf/270.pdf). The following is a list of technical standards and versions for the HTTP MIME Multipart envelope and eligibility payload:

HTTP Version 1.1

CSOAP Version 1.2

SSL Version 3

Health Care Eligibility Benefit Inquiry and Response Version 005010X279A1 Batch Submissions & Response Pickups use MTOM to handle the file payloads. Provider needs an ALLWAYS HEALTH PARTNERS-issue X12 client certificate to connect to ALLWAYS HEALTH PARTNERS over HTTPS.

CAQH MIME ALLWAYS HEALTH PARTNERS supports the use of HTTP MIME Multipart existing envelope standards and has implemented the HTTP MIME Multipart envelope standards as identified in CAQH CORE Phase II Connectivity standards (http://www.caqh.org/pdf/270.pdf). The following is a list of technical standards and versions for the HTTP MIME Multipart envelope and eligibility payload:

HTTP Version 1.1

SSL Version 3.0

MIME Version 1.0
Allways Health Partners Companion Guide

ALLWAYS HEALTH PARTNERS provides certificates to use in place of a user ID and password for SOAP and CMIME upon completion of enrollment process.

<table>
<thead>
<tr>
<th>Message specifications for CSOAP and CMIME Envelope Element</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payload Type</td>
<td>005010X221A1</td>
</tr>
<tr>
<td>Processing Mode</td>
<td>Batch</td>
</tr>
<tr>
<td>SenderID</td>
<td>ISA06 value as assigned by ALLWAYS HEALTH</td>
</tr>
<tr>
<td>ReceiverID</td>
<td>ALLWAYS HEALTH PARTNERS</td>
</tr>
<tr>
<td>CORERuleVersion</td>
<td>2.2.0</td>
</tr>
<tr>
<td>Certificate Version</td>
<td>X509</td>
</tr>
</tbody>
</table>

Contact Information

EDI Customer Service
Vincent Chiachio
857-282-3004

EDI Technical Assistance
Vincent Chiachio
857-282-3004

Provider Service
1-855-444-4647

Applicable Web Sites and E-mail
WWW.ALLWAYSHEALTH.ORG
PROVIDERSERVICE@ALLWAYSHEALTH.ORG
HELPDESK@ALLWAYSHEALTH.ORG

IF ALLWAYS HEALTH PARTNERS SYSTEMS ARE UNAVAILABLE, YOU CAN GO TO THE FOLLOWING WEB SITE FOR INFORMATION
HTTPS://ALLWAYSHEALTH.ORG/CORESTATUS.ASPX

Control Segments/Envelopes

Control Segments/Envelopes are used to provide information about the trading partner and the types of information contained within the transmission. The Control Segments for most of the health care transactions are comprises of an Envelope (ISA-IEA); a Functional Group Header (GS/GE); and a Transaction Set (ST/SE).
Information in the Interchange Control Header must represent the information necessary to identify trading partners. Prior to implementing with ALLWAYS HEALTH PARTNERS, a trading partner will obtain Trading Partner Identification Numbers.

<table>
<thead>
<tr>
<th>ISA</th>
<th>ELEMENT NAME</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISA01</td>
<td>Auth Information Qualifier</td>
<td>00  No auth info present</td>
</tr>
<tr>
<td></td>
<td></td>
<td>03  Additional data information</td>
</tr>
<tr>
<td>ISA03</td>
<td>Security Info Qualifier</td>
<td>01  No info present</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2   Password</td>
</tr>
<tr>
<td>ISA05</td>
<td>Interchange ID Qualifier</td>
<td>ZZ  Mutually Defined</td>
</tr>
<tr>
<td>ISA06</td>
<td>Interchange Sender ID</td>
<td>ALLWAYS HEALTH PARTNERS WILL SUPPLY THIS DURING</td>
</tr>
<tr>
<td>ISA07</td>
<td>Interchange ID Qualifier</td>
<td>ZZ  Mutually Defined</td>
</tr>
<tr>
<td>ISA08</td>
<td>Interchange Receiver ID</td>
<td>ALLWAYS HEALTH PARTNERS WILL SUPPLY THIS DURING</td>
</tr>
<tr>
<td>ISA09</td>
<td>Interchange Date</td>
<td>YYMMDD</td>
</tr>
<tr>
<td>ISA10</td>
<td>Interchange Time</td>
<td>HHMM</td>
</tr>
<tr>
<td>ISA11</td>
<td>Interchange Control Std. Identifier</td>
<td>^</td>
</tr>
<tr>
<td>ISA12</td>
<td>Interchange Control Version No.</td>
<td>00501</td>
</tr>
<tr>
<td>ISA13</td>
<td>Interchange Control No.</td>
<td></td>
</tr>
<tr>
<td>ISA14</td>
<td>Acknowledgment Requested</td>
<td>0   No acknowledgement requested</td>
</tr>
<tr>
<td>ISA15</td>
<td>Usage Indicator</td>
<td>P   Production data</td>
</tr>
<tr>
<td>ISA16</td>
<td>Component Element Separator</td>
<td>：</td>
</tr>
</tbody>
</table>
ALLWAYS HEALTH PARTNERS Business Rules and Limitations

Acknowledgements and Reports
There is no file acknowledgement for an 835 Remittance File. You may send a 999 acknowledging receipt of the file.

Trading Partner Agreements
Please go the following link for the most up to date version of ALLWAYS HEALTH PARTNERS’s Trading Partner Agreement  Trading Partner Agreement

835 Specific Information for AllWays Health Partners

Class of Contract Code

AllWays Health Partners will use the the 2100 REF segment with a CE (Class of Contact) qualifier to denote claims paid under the CONNECTCARE program.

REF*CE*CONNECTCARE