Allways Health Partners

HIPAA Transaction

Standard Companion Guide (276/277, 005010X212)

Refers to the Technical Report Type 3 based on X12 version 005010

Companion Guide Version Number 2.0

Allways Health Partners Companion Guide

Contents

Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Allways Health Partners. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

Preface

Introduction

The Health Insurance Portability and Accountability Act–Administration Simplification (HIPAA-AS) requires Allways Health Partners and all other covered entities to comply with the electronic data interchange standards for health care as established by the Secretary of Health and Human Services.

This guide is designed to help those responsible for testing and setting up electronic eligibility transactions. This guide documents and clarifies when situational data elements and segments must be used for reporting and identifies codes and data elements that do not apply. This guide supplements (but does not contradict) requirements in the ASC X12N 276/277 (version 005010X212) implementation.

The guide includes details regarding the technical requirements necessary to transmit EDI information with ALLWAYS HEALTH PARTNERS, and general information on setting up the trading partner relationship.

It also details data requirements specific to ALLWAYS HEALTH PARTNERS for processing the 276/277.

As well as Tables and Appendices that show the segments and elements affected, code listings and examples of the X12 data for the 276/277.

Technical Requirements

ALLWAYS HEALTH PARTNERS supports the 276/277 ASC X12N version 005010X212 for benefit inquiries and responses in a real time or batch transaction.

Real Time 276s have a single ST/SE loop, one information source, one information receiver, one subscriber loop, and one dependent loop when needed. For trading partners using the NEHEN portal, (see Section 3 CONNECTING AND COMMUNICATING on page 4), the last character of the GS02 element is set to "R" on the 276. Typical turnaround time is under 10 seconds during which the portal connection is held open.

Batch 276s can take up to 24 hours to process a response. A single 277is created for each 276 submitted. Up to 99 inquiries can be included per ST/SE loop. For trading partners using the NEHEN portal, (see Section 3 CONNECTING AND COMMUNICATING on page 4), the last character of the GS02 is set to "B" on the 276.

ALLWAYS HEALTH PARTNERS also accepts and processes very large benefit inquiry batch files. A maximum of 99,000 inquiries per file can be submitted. ALLWAYS HEALTH PARTNERS's response to all inquiries in the incoming 276 file is returned in one 277 response file, usually within 24 hours of a batch inquiry file submission. If a trading partner plans to submit batch files in excess of 10,000 inquiries, the schedule of submission must be determined with ALLWAYS HEALTH PARTNERS.

ALLWAYS HEALTH PARTNERS has specific requirements for very large batch inquiries. Each inquiry file may contain one, and only one, Interchange Control Header and Trailer (ISA/ISE segments) and one, and only one, functional group header and trailer (GS/GE segments). The one, and only one, functional group may contain a maximum of 1,000 ST/SE segments. Each transaction set may contain a maximum of 99 inquiries per ST/SE segments and a maximum of one file per day may be submitted.

Getting Started

Trading Partner Set-Up and Trading Partner Agreements

Two documents important to the setup of new EDI partnerships are detailed below:

EDI Trade Partner Agreement – Defines requirements for the secure use, transmission, and storage of protected information exchanged between the payer and trading partners.

EDI Connectivity Questionnaire Form – A survey of Trading Partner information, identifiers, desired EDI transactions, and requested e-channels. This information is used to set up new Trading Partners for EDI or to edit existing information.

Testing

Creating a Test File

Trading partners must create multiple 276s for testing purposes as part of their test plan. It is recommended that the data content and codes used mirror what is used in production. For a batch file, a minimum of 25 inquiries must be included in each test transaction.

Test Plan

ALLWAYS HEALTH PARTNERS requires two successful and unique submissions before you are authorized to move to our production environment. Successful tests are defined as passing validation through our BizTalk complier and completing a round-trip submission and response through the chosen transmission medium.

ALLWAYS HEALTH PARTNERS provides support for testing Monday -Friday 9:00 AM to 4:00 PM EST.

Testing

Connecting and Communicating

Transmission Methods

ALLWAYS HEALTH PARTNERS provided multiple options for submission of production 276 transactions. These options are provided at no cost per transaction.

OPTION (1) - FTP over SSL

OPTION (2) - FTP with PGP Encrypted Files

OPTION (3) New England Healthcare Exchange Network (NEHEN) – http://www.nehen.org

OPTION (4)   NEHENNet - http://www.nehennet.org A consortium of the six largest payer organizations in Massachusetts that has created an affordable, Web-based, single gateway for essential electronic transactions.

OPTION (5)   CAQH SOAP - ALLWAYS HEALTH PARTNERS supports the use of HTTP SOAP + WSDL envelope standards as identified in CAQH CORE Phase II Connectivity standards (http://www.caqh.org/pdf/270.pdf). The following is a list of technical standards and versions for the HTTP MIME Multipart envelope and eligibility payload:

HTTP Version 1.1

CSOAP Version 1.2

SSL Version 3

Health Care Eligibility Benefit Inquiry and Response Version 005010X212 Batch Submissions & Response Pickups use MTOM to handle the file payloads. Provider needs an ALLWAYS HEALTH PARTNERS-issue X12 client certificate to connect to ALLWAYS HEALTH PARTNERS over HTTPS

CAQH MIME ALLWAYS HEALTH PARTNERS supports the use of HTTP MIME Multipart existing envelope standards and has implemented the HTTP MIME Multipart envelope standards as identified in CAQH CORE Phase II Connectivity standards (http://www.caqh.org/pdf/276.pdf). The following is a list of technical standards and versions for the HTTP MIME Multipart envelope and eligibility payload:

HTTP Version 1.1

SSL Version 3.0

MIME Version 1.0

Health Care Eligibility Benefit Inquiry and Response Version 005010X092A1

ALLWAYS HEALTH PARTNERS provides certificates to use in place of a user ID and password for SOAP and CMIME upon completion of enrollment process.

Message specifications for CSOAP and CMIME Envelope Element	Specification
Payload Type	005010X212
Processing Mode	Real-time or Batch
SenderID	ISA06 value as assigned by ALLWAYS HEALTH PARTNERS
ReceiverID	
CORERuleVersion	2.2.0
Certificate Version	X509

Contact Information

EDI Customer Service
Vincent Chiachio
(857) 282-3004

EDI Technical Assistance
Vincent Chiachio
(857) 282-3004

Provider Service
1-855-444-4647

Applicable Web Sites and E-mail
WWW.ALLWAYSHEALTH.ORG
PROVIDERSERVICE@ALLWAY HEALTH.ORG
HELPDESK@ALLWAYSHEALTH.ORG

IF ALLWAYS HEALTH PARTNERS SYSTEMS ARE UNAVAILABLE, YOU CAN GO TO THE FOLLOWING WEB SITE FOR INFORMATION…………….

HTTPS://ALLWAYSHEALTH.ORG/CORESTATUS.ASPX

Control Segments/Envelopes

Control Segments/Envelopes are used to provide information about the trading partner and the types of information contained within the transmission. The Control Segments for most of the health care transactions are comprises of an Envelope (ISA-IEA); a Functional Group Header (GS/GE); and a Transaction Set (ST/SE).

ISA-IEA

Information in the Interchange Control Header must represent the information necessary to identify trading partners. Prior to implementing with ALLWAYS HEALTH PARTNERS, a trading partner will obtain Trading Partner Identification Numbers.

ISA	ELEMENT NAME	NOTES
ISA01	Auth Information Qualifier	00 No auth info present 03 Additional data information
ISA03	Security Info Qualifier	00 No info present 01 Password
ISA05	Interchange ID Qualifier	ZZ Mutually Defined
ISA06	Interchange Sender ID	AllwaysHealth WILL SUPPLE THIS DURING TRADING PARTNER SET-UP
ISA07	Interchange ID Qualifier	ZZ Mutually Defined
ISA08	Interchange Receiver ID	AllwaysHealth WILL SUPPLE THIS DURING TRADING PARTNER SET-UP
ISA09	Interchange Date	YYMMDD
ISA10	Interchange Time	HHMM
ISA11	Interchange Control Stds. Identifier	^
ISA12	Interchange Control Version No.	00501
ISA13	Interchange Control No.	
ISA14	Acknowledgment Requested	0 No acknowledgement requested
ISA15	Usage Indicator	P Production data
ISA16	Component Element Separator	:

GS-GE

GS02	Application Sender's Code	SAME AS ISA06
GS03	Application Receiver's Code	SAME AS ISA08
GS04	Date	Format CCYYMMDD
GS05	Time	Format HHMM (recommended), HHMMSS, HHMMSSD, HHMMSSDD
GS06	Group Control No.	Numeric
GS07	Responsible Agency Code	X Accredited Standards Committee X 12
GS08	Version/Release/Industry ID Code	005010X212

ALLWAYS HEALTH PARTNERS Business Rules and Limitations

Acknowledgements and Reports

Trading Partner Agreements

276/277 Specific Information for ALLWAYS HEALTH PARTNERS

Appendices

Implementation Checklist

Business Scenarios

Transmission Examples

Frequently Asked Questions (FAQ's)

Change Summary

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