



Notice to AllWays Health Partners Members

Amendment to AllWays Health Partners Coverage Effective 2014 and issued March 1, 2019.

This document represents a revision to your AllWays Health Partners Member Handbook.

Section 8 — Behavioral Health Services

Add the following after the 3rd paragraph under Behavioral Health Services (General) section:

Authorization is not required for routine outpatient Behavioral Health therapy office visits or Behavioral Health medical office visits (for example: psychopharmacology).

Prior authorization of Substance Use Disorder treatment is not required. Acute Treatment Services and Clinical Stabilization Services will be covered for up to a total of 14 days without authorization. Facilities should provide notification to Optum within 48 hours of admission and medical necessity review may begin on the 7th day.

Section 18 — Glossary

Add the following definitions:

Acute Treatment Services

24-hour medically supervised addiction treatment for adults or adolescents provided in a medically managed or medically monitored inpatient facility, as defined by the department of public health, that provides evaluation and withdrawal management and which may include biopsychosocial assessment, individual and group counseling, psychoeducational groups and discharge planning.

Clinical Stabilization Services

24-hour clinically managed post detoxification treatment for adults or adolescents, as defined by the department of public health, usually following acute treatment services for substance abuse, which may include intensive education and counseling regarding the nature of addiction and its consequences, relapse prevention, outreach to families and significant others and aftercare planning, for individuals beginning to engage in recovery from addiction.