Disclosure for Members enrolled through a Small Employer Group in a Tiered Network Plan regarding Continuity of Care at Cancer and Pediatric Facilities

If you are receiving an active course of treatment for a serious illness that you began before your plan effective date at a cancer or pediatric facility that is not in the lowest tier (Tier 1), you may be eligible to continue receiving your active course of treatment. This means that you would pay the Tier 1 member cost-sharing as indicated in your Schedule of Benefits for covered services that are part of your active course of treatment until your next group renewal date.

To be eligible for this coverage, you must meet all the following conditions:
1. You are enrolled through a small employer group sponsored plan and the only plans offered to you by your employer are tiered network plans in which your provider is not a network provider or is not in the lowest tier.
2. You are receiving an active course of treatment (see below) for a serious disease and disrupting this treatment would pose an undue hardship. A serious disease is one that is life-threatening or could lead to a serious or permanent disability if left untreated. The services you are receiving must be a covered benefit under your plan and must be medically necessary.
3. You began this active course of treatment prior to the date you enrolled in AllWays Health Partners’ tiered network plan.
4. Your provider is a comprehensive cancer center, pediatric hospital or pediatric specialty unit, as defined by Massachusetts state law. These facilities are: Dana Farber Cancer Institute; Children’s Hospital Boston; Shriners Hospitals for Children (Boston and Springfield); Floating Hospital for Children at Tufts Medical Center; Nashoba Valley Medical Center; and Massachusetts Eye and Ear Infirmary.
5. Your course of treatment is not available from any other provider in your plan or in the lowest tier.

An “active course of treatment” is medically necessary treatment following an inpatient stay for a serious disease that requires diagnostic tests or the adjustment of medications or treatments at least every six months. Active treatment does not include preventive services or services to monitor your condition after you complete your treatment for a serious disease. It also does not include clinical trials, experimental treatments, off-label use of prescription drugs or prescription drugs not approved by the Food and Drug Administration.

If AllWays Health Partners determines you are eligible for this coverage, your cost-sharing amount will be at the lowest cost-sharing tier when one of the facilities listed above is at the higher cost-sharing tier. If AllWays Health Partners determines you are not eligible for this coverage, you must pay the cost-sharing amount you would normally pay for covered services furnished at one of these listed comprehensive cancer or pediatric facilities, as indicated in your Schedule of Benefits.

To request a review of your eligibility for the above, please complete the continuity of care form. For additional information, go online to allwaysmember.org or call the number on the back of your ID card, Monday-Friday from 8:00 AM to 6:00 PM and Thursday, from 8:00 AM to 8:00 PM.