Overview
The purpose of this document is to describe the guidelines AllWays Health Partners utilizes to determine the medical necessity for speech generating devices (also referred to as augmentative and alternative communication devices) and its associated software for members with severe expressive communication impairments.

AllWays Health Partners does not compensate for devices, accessories or software programs that are not the least intensive level of services.

Coverage Guidelines
Medical necessity for speech generating devices is determined through InterQual® criteria. To access the criteria, log in to AllWays Health Partners' provider website at allwaysprovider.org and click the InterQual® Criteria Lookup link under the Resources Menu.

Exclusions
1. The requirements for coverage have not been met.
2. The member fails to demonstrate during the training schedule or at any subsequent time the ability to learn to use the device or software functionally for communication.
3. The member demonstrates during the training schedule significant behaviors such as physical aggression or property destruction.
4. Replacements for devices damaged/lost due to neglect.
5. Replacement requests less than three years from receipt of the initial device unless documentation supports irreparable damage that is not a result of property destruction or neglect by the member.
6. Upgrade requests less than three years from receipt of the initial device.
7. Upgrade requests that do not clearly identify functional benefit from existing device.
8. Duplicate devices or software, including accessories for mounting.
9. Charges for web, cellular, or other device connectivity, home modifications, and technical support.
10. Voice amplifiers for members with speech volume or intelligibility due to vocal strain.
11. Tracheoesophageal voice prostheses.

Definitions
Speech Generating Device (SGD): Speech generating devices are defined as durable medical equipment that provides an individual who has severe speech impairment with the ability to meet his or her

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<th>Authorization required</th>
<th>Commercial and Connector/ Qualified Health Plans</th>
<th>MassHealth</th>
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<tr>
<td>X</td>
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<td>No Prior Authorization</td>
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functional, speaking needs. SGDs are speech aids consisting of devices or software that generate speech and are used solely by the individual who has severe speech impairment.

**Speech Generating Software:** Software that enables a desk or laptop computer, a tablet, or personal digital assistant (PDA) to function as an SGD.

### CPT/HCPCS Codes

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<tr>
<th>Authorized CPT/HCPCS Codes</th>
<th>Code Description</th>
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<tbody>
<tr>
<td>E1399</td>
<td>iPads and tablets configured as speech generating devices (MassHealth members only)</td>
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<tr>
<td>E2500</td>
<td>Speech generating device, digitized speech, using prerecorded messages, less than or equal to 8 minutes recording time</td>
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<tr>
<td>E2502</td>
<td>Speech generating device, digitized speech, using prerecorded messages, greater than 8 minutes but less than or equal to 20 minutes recording time</td>
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<td>E2504</td>
<td>Speech generating device, digitized speech, using prerecorded messages, greater than 20 minutes but less than or equal to 40 minutes recording time</td>
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<tr>
<td>E2506</td>
<td>Speech generating device, digitized speech, using prerecorded messages, greater than 40 minutes recording time</td>
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<td>E2508</td>
<td>Speech generating device, synthesized speech, requiring message formulation by spelling and access by physical contact with the device</td>
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<td>E2510</td>
<td>Speech generating device, synthesized speech, permitting multiple methods of message formulation and multiple methods of device access</td>
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<td>E2511</td>
<td>Speech generating software program, for personal computer or personal digital assistant</td>
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<tr>
<td>E2512</td>
<td>Accessory for speech generating device, mounting system</td>
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<tr>
<td>E2599</td>
<td>Accessory for speech generating device, not otherwise classified</td>
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**Effective**

July 2019: Annual update. Updated references.
September 2018: Annual update. Revised code E1399 to indicate if criteria is met, the code applies for MassHealth members only.
December 2017: Effective Date.

**References**

American Speech-Language-Hearing Association (ASHA) Speech-Language Pathology Medical Review Guidelines


