



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.allwaysmember.org or call Customer Services at 1-866-414-5533 (toll free) or 711 (TTY). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.allwayshealthpartners.org or call 1-866-414-5533 (toll free) or 711 (TTY) to request a copy.

| Important Questions | Answers | Why this Matters: |
|---|---|--|
| What is the overall <u>deductible</u> ? | \$0 | See the Common Medical Events chart below for your costs for services this Plan covers. |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. | See the Common Medical Events chart below for your costs for services this Plan covers. |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | \$3,000/Individual, \$6,000/Family per benefit period. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until family out-of-pocket limit has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums and health care this plan doesn't cover. | Even though you pay these expenses, they do not count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. For a list of <u>in-network providers</u> , see www.allwayshealthpartners.org or call 1-866-414-5533. | If you use a network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a <u>specialist</u> ? | Yes. | This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have the plan's permission before you see the <u>specialist</u> . |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|--|--|--|-------------------------|---|
| | | Network Provider | Out-of-network Provider | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 copay/visit | Not covered | ---none--- |
| | Specialist visit | \$40 copay/visit | Not covered | ---none--- |
| | Preventive care/screening/immunization | No charge | Not covered | Services for specific conditions during an annual exam may be subject to cost sharing. |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | Not covered | ---none--- |
| | Imaging (CT/PET scans, MRIs) | \$150 copay | Not covered | May require prior authorization. |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.allwayshealthpartners.org . | Low-Cost Generic drugs | Retail: \$5 copay Maintenance 90: \$10 copay | Not covered | No charge for birth control and smoking cessation drugs. |
| | Generic drugs | Retail: \$10 copay Maintenance 90: \$20 copay | Not covered | |
| | Preferred brand drugs | Retail: \$25 copay Maintenance 90: \$50 copay | Not covered | May require prior authorization. |
| | Non-preferred brand drugs | Retail: \$50 copay Maintenance 90: \$150 copay | Not covered | May require prior authorization. |
| | Specialty drugs | Preferred brand name: \$25 copay Non-preferred brand name: \$50 copay | Not covered | Prescription must be filled through our specialty pharmacy and a prior authorization may be required. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|--|--|---|-------------------------|---|
| | | Network Provider | Out-of-network Provider | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$250 copay/visit | Not covered | May require prior authorization. |
| | Physician/surgeon fees | No charge | Not covered | ---none--- |
| If you need immediate medical attention | Emergency room services | \$150 copay/visit | | Emergency room copay waived if admitted to hospital for inpatient care. |
| | Emergency medical transportation | No charge | | ---none--- |
| | Urgent care | \$40 copay/visit | | ---none--- |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$500 copay/admission | Not covered | May require prior authorization. |
| | Physician/surgeon fee | No charge | Not covered | ---none--- |
| If you need mental health, behavioral health, or substance use services | Mental/behavioral health/substance use outpatient services | \$20 copay/visit | Not covered | ---none--- |
| | Mental/behavioral health/substance use inpatient services | \$500 copay/admission | Not covered | May require prior authorization. |
| If you are pregnant | Office visits for prenatal and postnatal care | No charge for routine prenatal and postnatal care | Not covered | ---none--- |
| | Childbirth/delivery facility services | \$500 copay/admission | Not covered | May require prior authorization. |
| | Childbirth/delivery professional services | No charge | Not covered | May require prior authorization. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|--|----------------------------|--|-------------------------|---|
| | | Network Provider | Out-of-network Provider | |
| If you need help recovering or have other special health needs | Home health care | No charge | Not covered | May require prior authorization. |
| | Rehabilitation services | Outpatient: \$40 copay/visit Inpatient: \$500 copay/admission | Not covered | Outpatient: Covered up to 60 combined visits per benefit period for Physical Therapy/Occupational Therapy. Inpatient: Covered up to 60 days per benefit period. Prior authorization required. |
| | Habilitation services | Outpatient: \$40 copay/visit Inpatient: \$500 copay/admission | Not covered | Outpatient: Covered up to 60 combined visits per benefit period for Physical Therapy/Occupational Therapy. Inpatient: Covered up to 60 days per benefit period. Prior authorization required. Cost and coverage limits are waived for early intervention services for eligible children. |
| | Skilled nursing care | \$500 copay/admission | Not covered | Covered up to 100 days per benefit period. May require prior authorization. |
| | Durable medical equipment | 20% coinsurance | Not covered | May require prior authorization. No charge for electric breast pump (one per birth). |
| | Hospice service | No charge | Not covered | May require prior authorization. |
| If your child needs dental or eye care | Children's eye exam | No charge | Not covered | One eye exam every 12 months per child covered under this plan up to the age of 19. |
| | Children's glasses | No charge | Not covered | Provider designated frames. |
| | Children's dental check-up | No charge | Not covered | Limited to 2 exams every calendar year per child covered under this plan up to the age of 19. |



Excluded Services & Other Covered Services:

| | | |
|--|---|---|
| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .) | | |
| <ul style="list-style-type: none"> • Acupuncture • Cosmetic surgery • Dental care—adult (you may have coverage under a separate dental plan) | <ul style="list-style-type: none"> • Extraction of infected or impacted wisdom teeth (except when in a hospital setting) • Long-term care | <ul style="list-style-type: none"> • Non-emergency care when traveling outside the U.S. • Private-duty nursing |
| Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.) | | |
| <ul style="list-style-type: none"> • Abortion • Bariatric surgery • Chiropractic care • Hearing aids (age 21 and younger, covered up to \$2,000 per ear every 36 months) | <ul style="list-style-type: none"> • Infertility treatment • Routine eye exam (adult) • Routine foot care (covered for diabetes and some circulatory diseases) | <ul style="list-style-type: none"> • Weight loss program (coverage for six months of membership fees in a Jenny Craig or Weight Watchers program for either a covered Subscriber or one covered Dependent) |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Customer Service at **1-866-414-5533 (toll free) or 711 (TTY)**.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Para obtener asistencia en Español, llame al **1-866-414-5533**.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition) | Mia's Simple Fracture (in-network emergency room visit and follow up care) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---------------------------|----------------|---|---------------------------|----------------|---------------------------|--|----------------------|------|-----------------------------------|--------------|--|---------------------|--|-------------|-----|------------|---------|-------------|-----|---------------------------|--|----------------------|-----|-----------------------------------|----------------|--|---------------------|--|-------------|-----|------------|-------|-------------|-----|---------------------------|--|----------------------|-----|-----------------------------------|--------------|
| <ul style="list-style-type: none"> ■ The plan's overall deductible \$0 ■ Specialist copayment \$40 ■ Hospital (facility) \$500 copayment | <ul style="list-style-type: none"> ■ The plan's overall deductible \$0 ■ Specialist copayment \$40 ■ Hospital (facility) \$500 copayment | <ul style="list-style-type: none"> ■ The plan's overall deductible \$0 ■ Specialist copayment \$40 ■ Hospital (facility) \$500 copayment | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)</p> | <p>This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)</p> | <p>This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>)</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #0056b3; color: white;">Total Example Cost</td> <td style="text-align: right;">\$12,800</td> </tr> </table> | Total Example Cost | \$12,800 | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #0056b3; color: white;">Total Example Cost</td> <td style="text-align: right;">\$7,400</td> </tr> </table> | Total Example Cost | \$7,400 | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #0056b3; color: white;">Total Example Cost</td> <td style="text-align: right;">\$1,900</td> </tr> </table> | Total Example Cost | \$1,900 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Example Cost | \$12,800 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Example Cost | \$7,400 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Example Cost | \$1,900 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>In this example, Peg would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$0</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$600</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">\$0</td> </tr> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$10</td> </tr> <tr> <td style="background-color: #e1f5fe;">The total Peg would pay is</td> <td style="text-align: right; background-color: #e1f5fe;">\$610</td> </tr> </table> | <i>Cost Sharing</i> | | Deductibles | \$0 | Copayments | \$600 | Coinsurance | \$0 | <i>What isn't covered</i> | | Limits or exclusions | \$10 | The total Peg would pay is | \$610 | <p>In this example, Joe would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$0</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$1,200</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">\$0</td> </tr> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$0</td> </tr> <tr> <td style="background-color: #e1f5fe;">The total Joe would pay is</td> <td style="text-align: right; background-color: #e1f5fe;">\$1,200</td> </tr> </table> | <i>Cost Sharing</i> | | Deductibles | \$0 | Copayments | \$1,200 | Coinsurance | \$0 | <i>What isn't covered</i> | | Limits or exclusions | \$0 | The total Joe would pay is | \$1,200 | <p>In this example, Mia would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$0</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$430</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">\$0</td> </tr> <tr> <th colspan="2" style="background-color: #e1f5fe;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$0</td> </tr> <tr> <td style="background-color: #e1f5fe;">The total Mia would pay is</td> <td style="text-align: right; background-color: #e1f5fe;">\$430</td> </tr> </table> | <i>Cost Sharing</i> | | Deductibles | \$0 | Copayments | \$430 | Coinsurance | \$0 | <i>What isn't covered</i> | | Limits or exclusions | \$0 | The total Mia would pay is | \$430 |
| <i>Cost Sharing</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Deductibles | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Copayments | \$600 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Coinsurance | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>What isn't covered</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Limits or exclusions | \$10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| The total Peg would pay is | \$610 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Cost Sharing</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Deductibles | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Copayments | \$1,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Coinsurance | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>What isn't covered</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Limits or exclusions | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| The total Joe would pay is | \$1,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Cost Sharing</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Deductibles | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Copayments | \$430 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Coinsurance | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>What isn't covered</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Limits or exclusions | \$0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| The total Mia would pay is | \$430 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

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